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To Whom It May Concern:

Train travel is my preferred mode of domestic travel. I have been a regular Amtrak user for many years, as a resident of Illinois, Maryland and now south Florida. I begin my Amtrak trips in West Palm Beach or, when I take my automobile, at the Sanford Amtrak Auto Train station. I use Amtrak for personal travel to see the country, visit friends or family or to travel with friends on extended trips.

Train travel connects people and regions in a way no other mode of travel can. People from small towns and large cities commingle in the comfort and conviviality available only on a train. Throughout a train's journey, many many people board and alight at intermediate stations, not just the origin and final destination points of a given train's route. Accordingly, on-time performance must be measured at all station stops, not just the end-points. In my view, a train should be considered on time if it arrives within 15 minutes of schedule. This standard must be applied at each station stop. To do otherwise disenfranchises and discriminates against passengers traveling to or from intermediate points.

Thank you for this opportunity to comment on this matter.