

Ex Parte 711 Hearing

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Office of Proceedings

March 26, 2014

Part of

Public Record

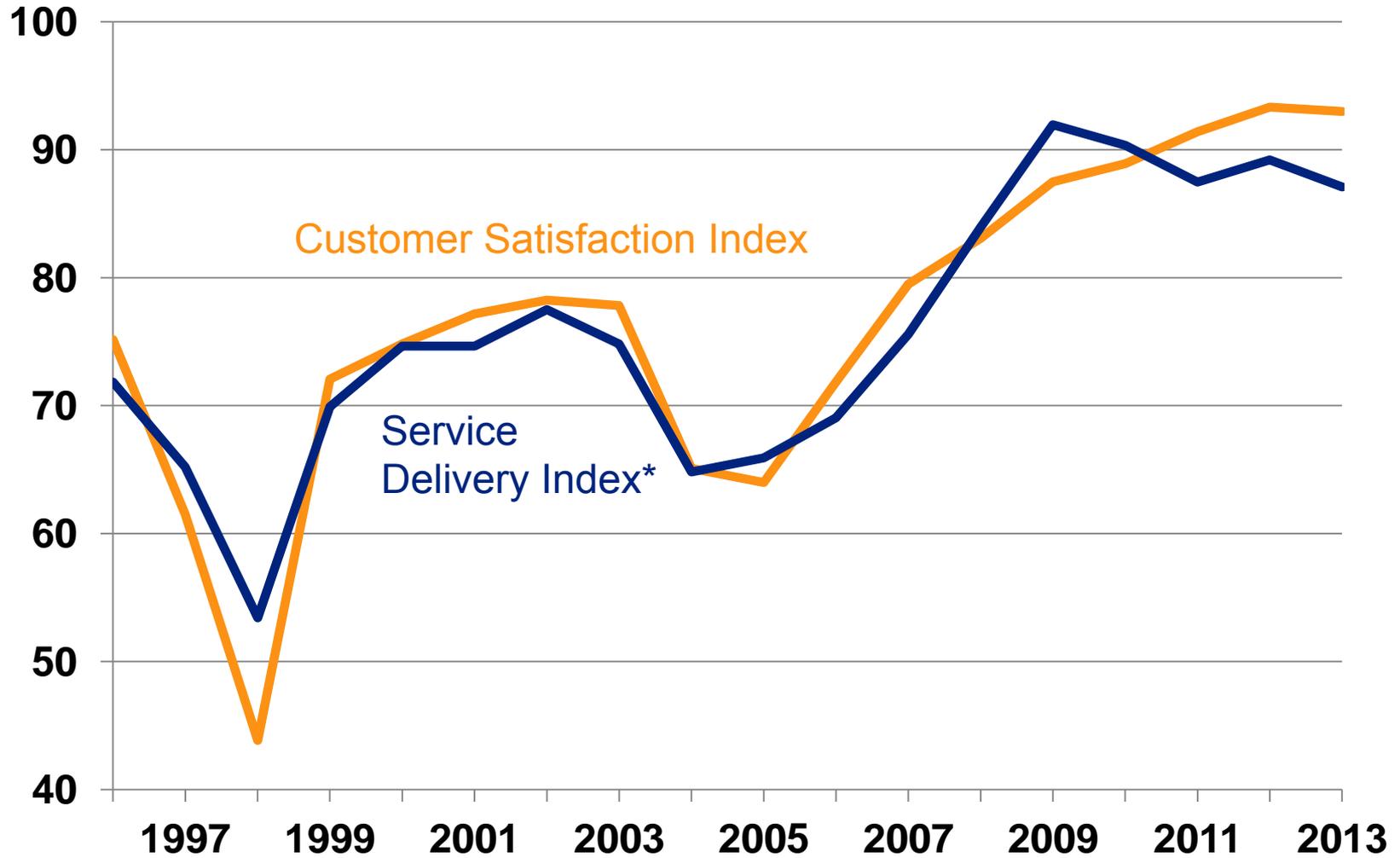
**Tom Haley, Assistant Vice President -
Network and Capital Planning**

March 26, 2014



BUILDING AMERICA®

Service Drives Customer Satisfaction



* Includes Early Deliveries



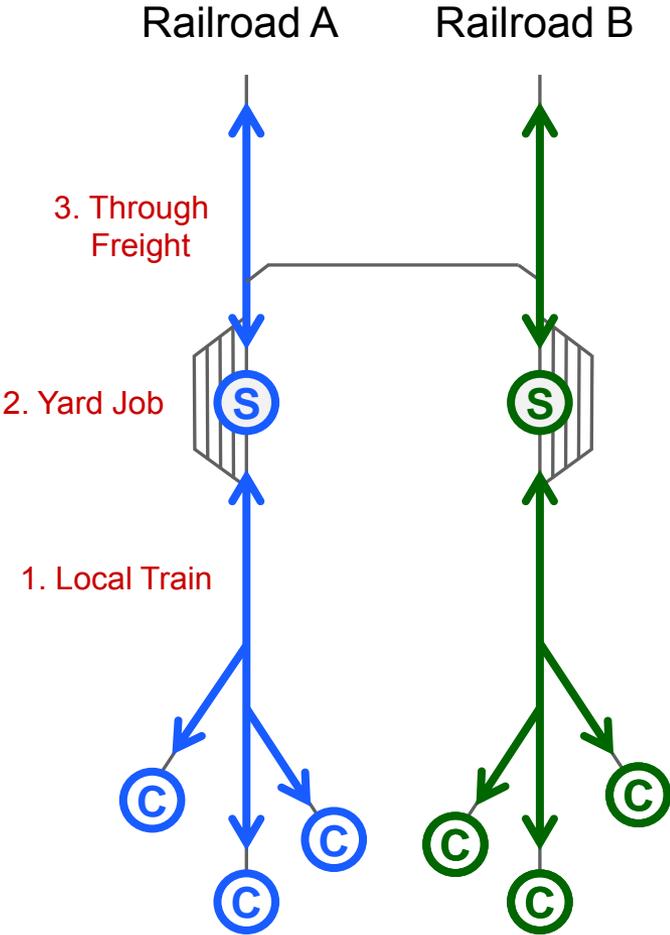
NIT League Proposal Threatens Progress

- **Increases workload in constrained terminal areas**
- **Degrades service across the network**
- **Limits ability to plan and manage the network**
- **Increases need for capital investment while reducing ability to invest**

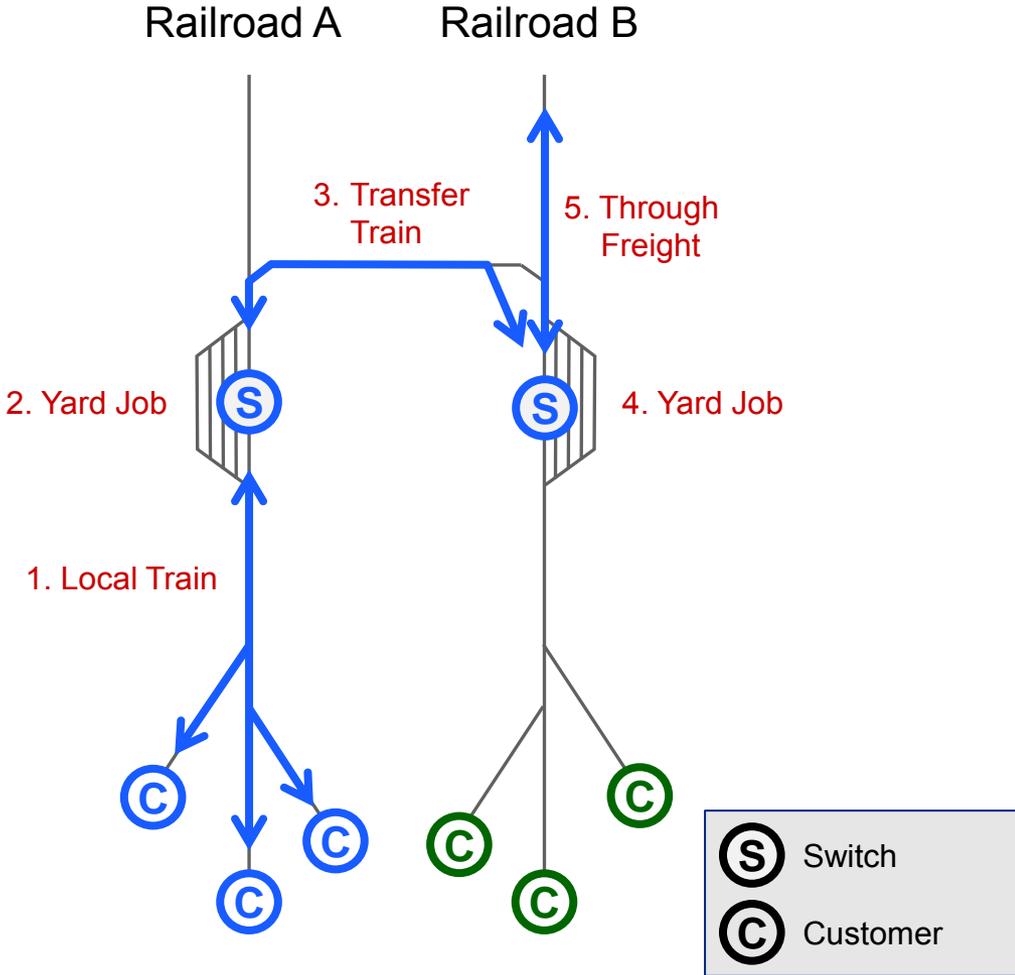


Direct Service is Clean and Efficient

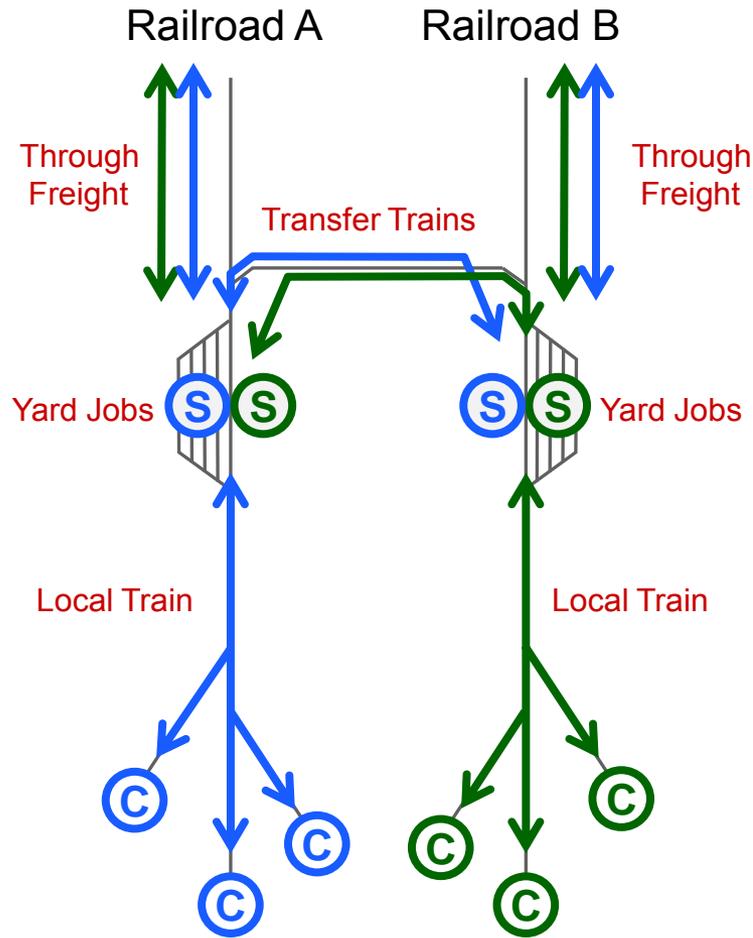
Direct Service



Reciprocal Switch

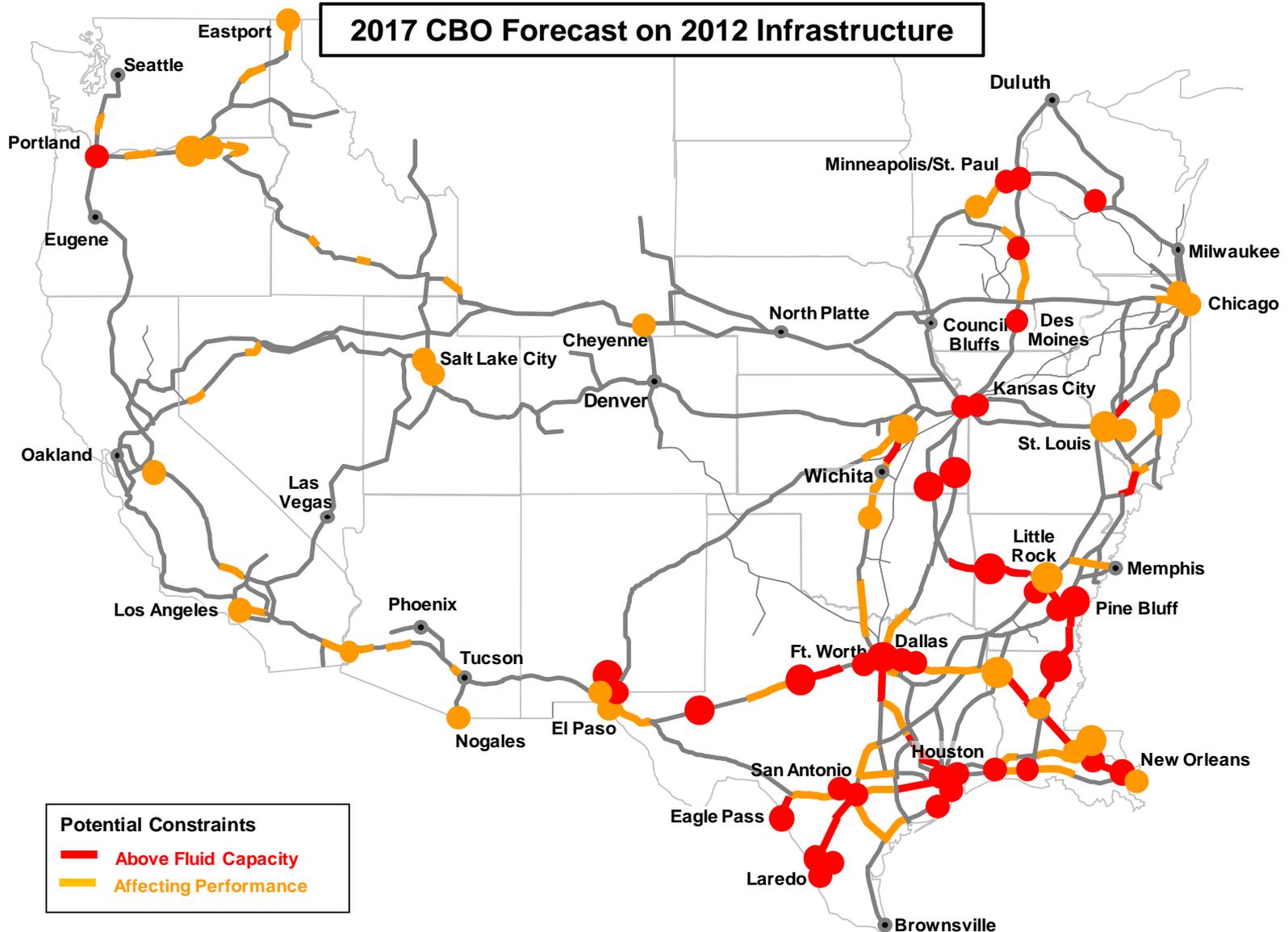


Reciprocal Switch Adds Work and Complexity



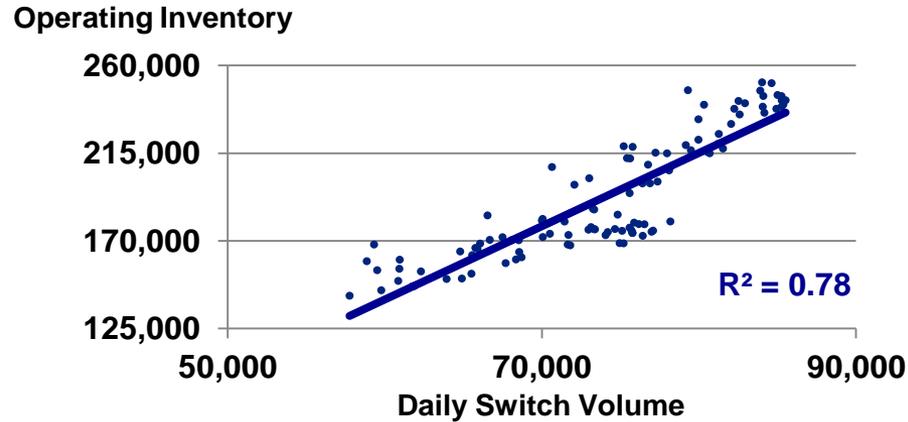
	Switch
	Customer

Network Capacity



Additional Switching Degrades Service

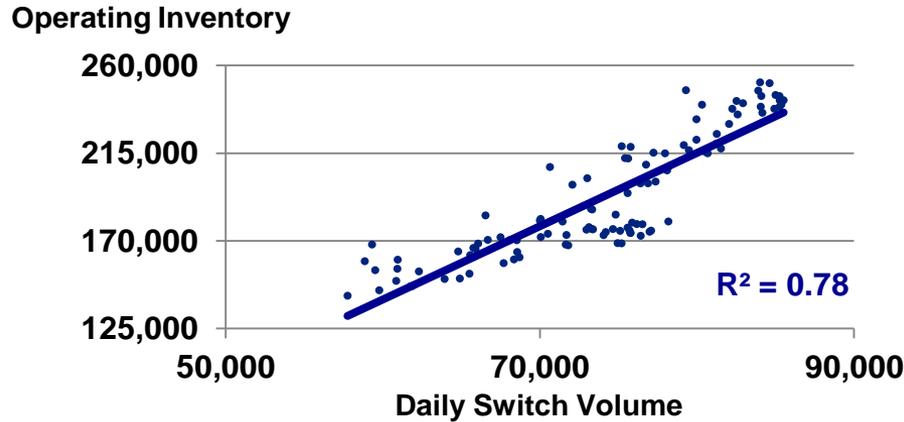
Switch Events Increase Operating Inventory



Operating Inventory = All cars on trains and in yards

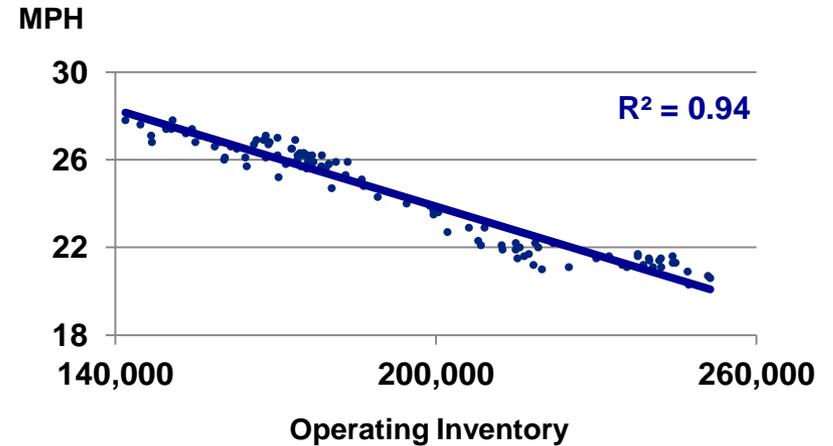
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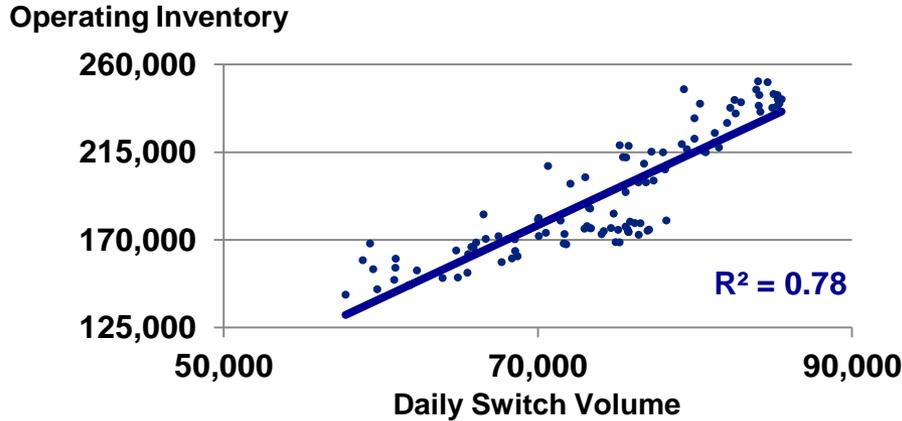
Operating Inventory = All cars on trains and in yards

Operating Inventory Decreases Velocity



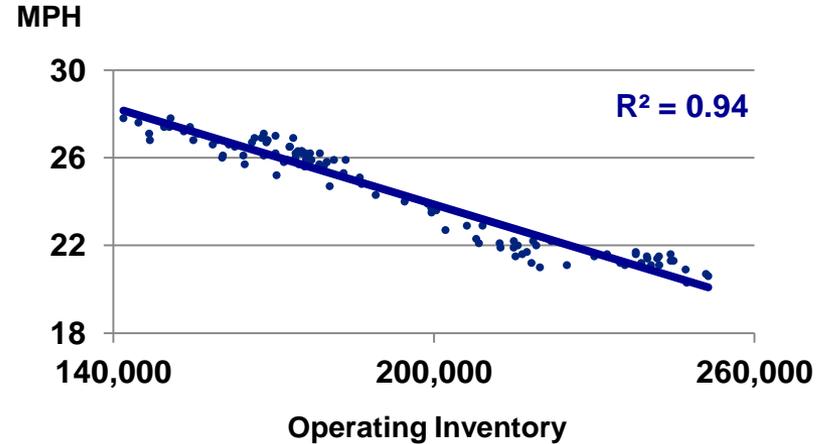
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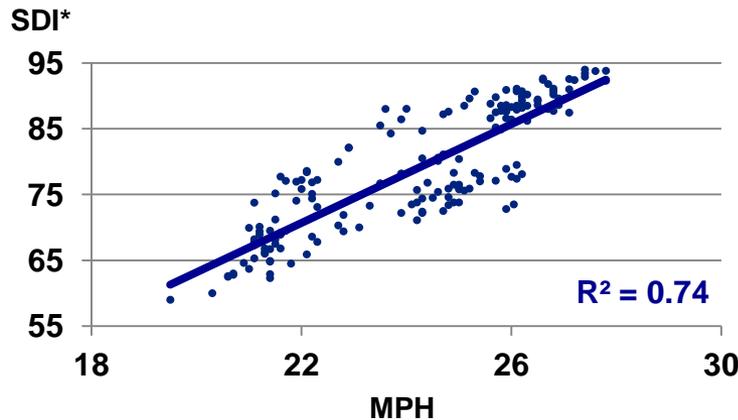


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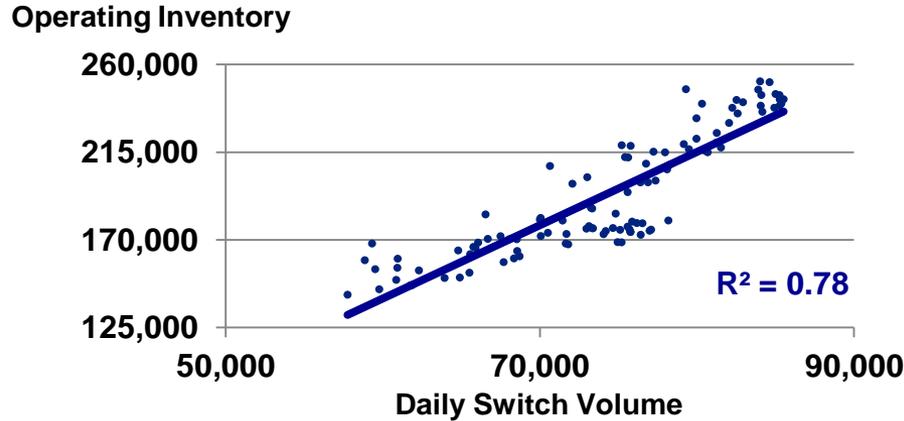


Slower Velocity Hurts Service



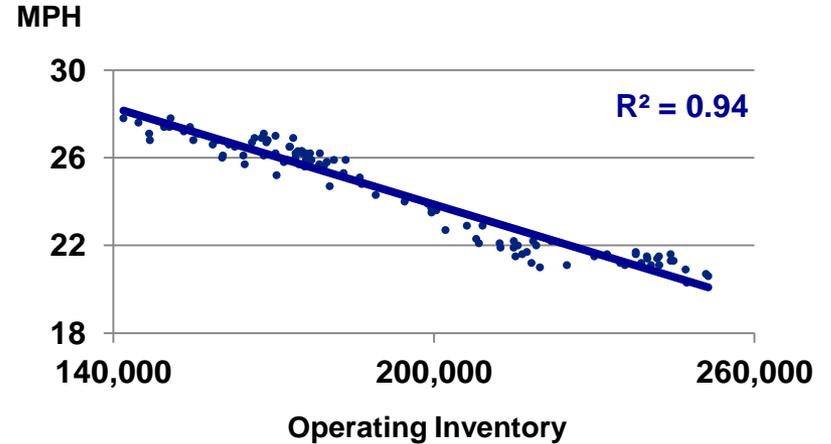
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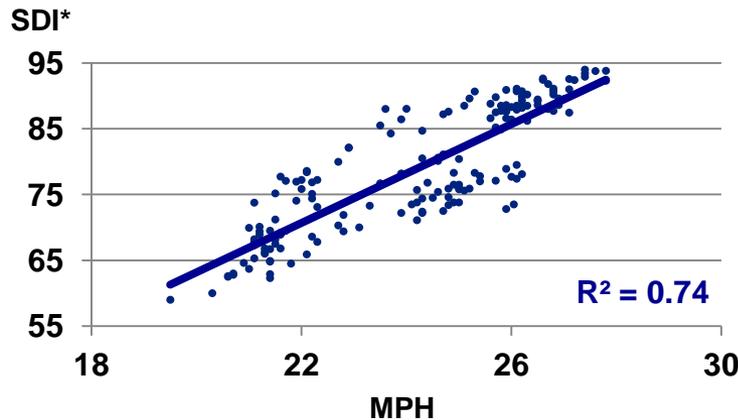


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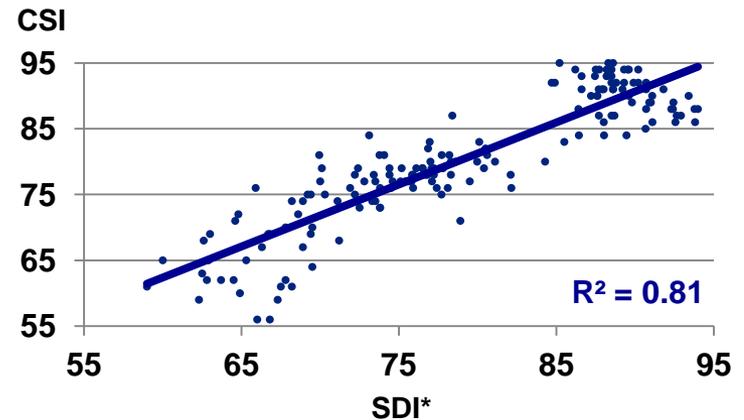
Operating Inventory Decreases Velocity



Slower Velocity Hurts Service



Poor Service Hurts Customer Satisfaction



BUILDING AMERICA®

NIT League Proposal Decreases Ability to Plan and Manage Resources

Timeframe

1. Long-term Facility & Resource Planning

- Capital
- Crews / Equipment

Objective

Acquire

Issues

- Uncertainty in longer-term traffic forecasting --
 - What
 - Where
 - How much / how far



5 Critical Resources

Lead Times in Italics

- ✓ Right Amount
- ✓ Right Place
- ✓ Right Time



Workforce
6 – 9 months



Main Lines
18 – 36 months



Locomotives
12 months



Terminals
18 – 36 months

Freight Cars
12 months



NIT League Proposal Decreases Ability to Plan and Manage Resources

<u>Timeframe</u>	<u>Objective</u>	<u>Issues</u>
1. Long-term Facility & Resource Planning <ul style="list-style-type: none">• Capital• Crews / Equipment	Acquire	<ul style="list-style-type: none">• Uncertainty in longer-term traffic forecasting --<ul style="list-style-type: none">- What- Where- How much / how far
2. Tactical Planning <ul style="list-style-type: none">• 2-10 day horizon• Train plan• Position resources	Position	<ul style="list-style-type: none">• Uncertainty in short-term demand forecasts• Lack of time to relocate resources

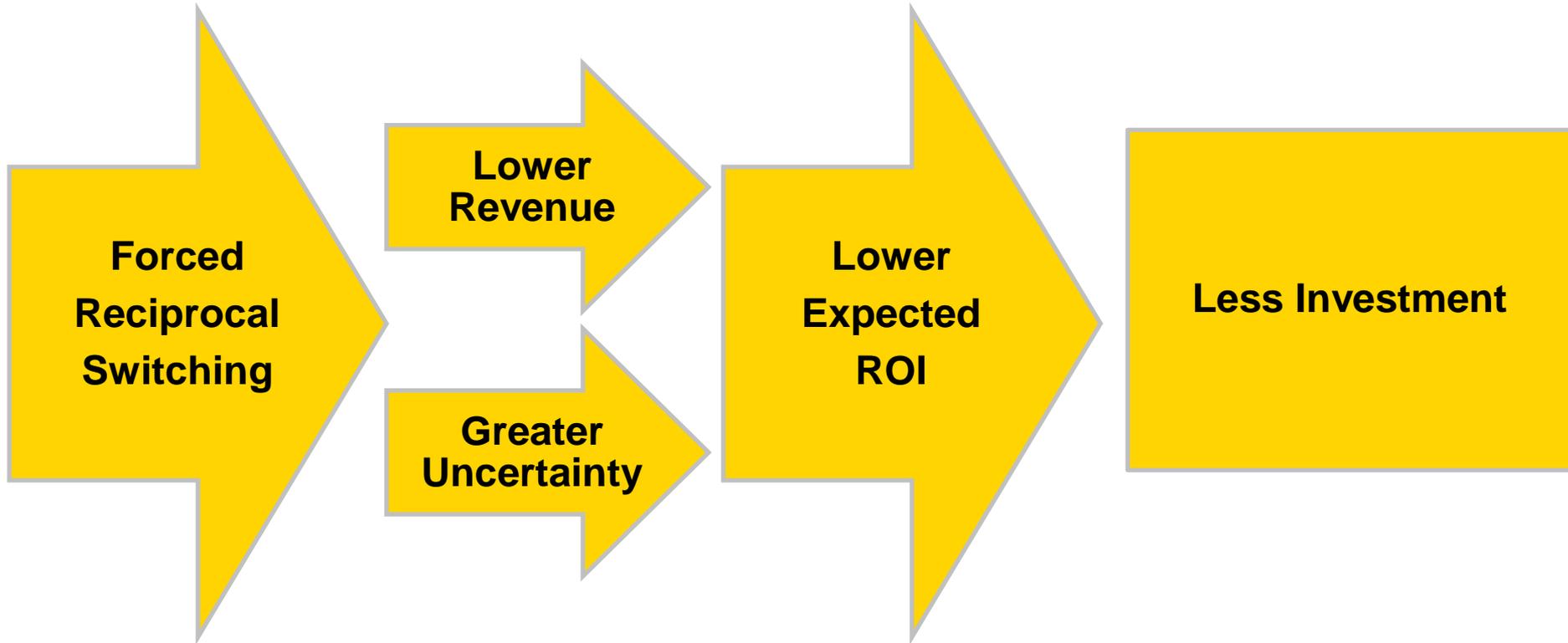


NIT League Proposal Decreases Ability to Plan and Manage Resources

<u>Timeframe</u>	<u>Objective</u>	<u>Issues</u>
1. Long-term Facility & Resource Planning <ul style="list-style-type: none">• Capital• Crews / Equipment	Acquire	<ul style="list-style-type: none">• Uncertainty in longer-term traffic forecasting --<ul style="list-style-type: none">- What- Where- How much / how far
2. Tactical Planning <ul style="list-style-type: none">• 2-10 day horizon• Train plan• Position resources	Position	<ul style="list-style-type: none">• Uncertainty in short-term demand forecasts• Lack of time to relocate resources
3. Real-time Network Management <ul style="list-style-type: none">• Balance terminals• Control the flow• Assign resources	Assign	<ul style="list-style-type: none">• Blind spots in managing daily traffic flows• Resources won't match demand



NIT League Proposal Will Reduce Investment



NIT League Proposal Threatens Progress

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