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To: STB
From: Wayne Senville
Date: Feb. 4, 2016
Subject: On-Time Performance Under Section 213 of the Passenger Rail Investment and Improvement Act of 2008

I travel to New York City from Albany, NY, about 10 to 12 times/year. I live in Burlington, Vermont, but find it more convenient to drive to Albany/Rensselaer and then park at the Amtrak station there. One challenge, however, is that the trains arriving from Buffalo/Niagara Falls are frequently late, a situation that has seemed to have gotten worse in recent years. When my schedule allows, I try to get a train that originates in Albany -- knowing that it will leave on time. Otherwise, I am now driving all the way from Burlington to New York City, since it's just too risky that I'll run into a major Amtrak delay out of Albany.

I hope that keeping tight performance tracking criteria for late Amtrak arrivals will help lead to better service so that I can again have confidence in taking any Amtrak train from Albany to New York. This will reduce my need to drive into New York City, and be able to use Amtrak more frequently.

Thank you for taking this into account.

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