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Implementing Intercity Passenger Train On-Time Performance and Preference Provisions

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I use Amtrak regularly when traveling up and down the East Coast from my home city of New York. Although buses are cheaper, I have found Amtrak to be more reliable in terms of availability, timeliness, and quality of service. I count on that quality to get me where I need to be, when I need to be there. I have used Amtrak for both business and personal travel. And I appreciate that unlike buses, flying, or driving, I rarely, if ever, experience delays with the trains.

Please continue to give passenger service its proper preference over freight service. It is important to many people, myself included, to know that we can count on Amtrak for quality service.