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On-time performance is important to me.

On-time Amtrak performance is very important to me as an Amtrak rider as I travel 30 miles, from Crete, IL to the Joliet, IL Amtrak Station for my trips to St. Louis, Mo or to pick up passengers from St. Louis on a regular basis monthly.

While I notice Amtrak is on time to the minute much more in recent months, I remember a number of past occasions watching the headlights of an Amtrak train about a quarter mile from the Joliet station, waiting often 15 - 20 minutes, for a freight train to pass first. In fact I have been on a St. Louis to Joliet train waiting for 20 minutes before discharging passengers in Joliet, IL due to a freight train passing first.

A reasonable standard should it apply to intermediate stations as well as end-point stations. I think, based on personal passenger experience, that a reasonable on-time standard for Amtrak should be five (5) minutes at both intermediate and end point stations.

I think this since I was a passenger on the Amtrak Lakeshore Limited in the past two weeks, even in the aftermath of the Blizzard of /16 that was on, or ahead of time at all intermediate stations as well as the Chicago Union Station being unimpeded by any freight traffic so far as I know.

As a passenger on previous Lakeshore Limited trips there were numerous and significant delays by Amtrak, even pulling into the Chicago Union Station once in the Chicago area, waiting on freight traffic.