

240163

Docket : EP-728

Implementing Intercity Passenger Train On-Time Performance and Preference Provisions

Linda Atkinson
N13927 Newberg Rd
Channing, MI 49815-9749
Email Address: lmatkinson@uplogon.com

ENTERED
Office of Proceedings
February 22, 2016
Part of
Public Record

I travel by train 4-6 times a year for both family and business. I reside 300 miles from the nearest available train station in Milwaukee, WI, so I take an Indian Trails bus from Marquette or Crystal Falls, MI, that connects to the Amtrak station in Milwaukee from which I board the Hiawatha train to Chicago to connect with the Lake Shore Limited (visit my son) or the Zephyr (other son) or the Capitol Limited (business meetings in DC) or the Southwest Chief (business meetings in LA). Air service to these destinations is 50-80 miles away, has infrequent service and routes through inconvenient hubs.

On time train arrival is critically important to me because missing the connections either outbound or inbound requires waiting 24 hours, costing additional \$120-200 for lodging and missing the bus and losing the fare.

Please consider only 10 minutes at connections and at end points.