

ENTERED  
Office of Proceedings  
February 16, 2016  
Part of  
Public Record

EP 726

To Whom It May Concern:

I would like to offer my comments regarding the on-time performance issues Amtrak has faced since it first started. I am an attorney in the Detroit area, and wanted to utilize the train to Chicago for court appearances along the line in Michigan. (The courts in Jackson, Battle Creek, and Kalamazoo are within easy walking distance of the train stations in those cities.) The westbound train was convenient to go to those courts in the morning, if it was on time, however coming back the erratic on-time performance often meant delays that were unacceptable. After trying to use the train for my business in court, I found it impractical and returned to driving to these courts.

Short delays (10-15 minutes) are acceptable; it's when the trains are running an hour late (or longer) the frustration sets in. In my opinion, for the city to city trains, timekeeping is vital to attract more business travelers.

Thank you.

Alan J. Gebauer  
2705 Warwick Dr.  
Bloomfield Hills, MI 48304  
labelle\_gebauer@hotmail.com