

EP-726-0

239989

Paul Ecklund
2013 Winters Drive
Portage, MI 49001
Email: paulecklund@charter.ent
Phone: (269) 345-4486

ENTERED
Office of Proceedings
February 4, 2016
Part of
Public Record

To whom it may concern:

I often ride Amtrak from Kalamazoo, Michigan to Chicago, Illinois and to Mount Pleasant, Iowa for both business and personal trips. During these travels I have often encountered train delays which cause me to miss connecting trains and impose lengthy unneeded stays at the depots by individuals waiting to pick me up.

I believe a reasonable standard for delays would be ten minutes late for all intermediate and end-point stops.

Respectfully,

Paul Ecklund