

1st Quarter 2016 Cases by Category/Region*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	32	4	4	4	3	17
Arrange Meeting	6	0	1	0	0	5
Bus Issue	8	2	1	0	2	3
Household Movers	18	0	10	3	1	3
Information-Economic Data	11	3	0	2	0	6
Information-Non Economic Request	10	0	4	1	1	4
Motor Carriers (trucks)	10	2	1	0	0	7
Non-Railroad Service Issue	1	1	0	0	0	0
Railroad Abandonment/Loss of Service	4	1	0	1	2	0
Railroad Amtrak/Passenger Issue	8	4	1	1	1	0
Railroad Billing Dispute	1	0	0	0	0	1
Railroad Blocked Crossings	3	0	1	0	1	1
Railroad Car Supply	1	0	0	0	1	0
Railroad Claims	2	0	0	0	0	2
Railroad Credit Terms	1	0	0	0	0	1
Railroad Demurrage Charges	6	1	1	0	2	2
Railroad Embargo	1	0	0	0	0	1
Railroad Environmental Issues	3	1	0	0	0	2
Railroad Grade Crossing Issues	2	0	1	1	0	0
Railroad Labor Issues	1	0	0	1	0	0
Railroad Lease of track or equipment	2	0	0	0	0	2
Railroad Liability Issues	1	0	0	0	0	1
Railroad Miscellaneous Charges	1	0	0	0	0	1
Railroad Noise - Airhorn, Safety, etc	4	0	1	1	1	1
Railroad Operating Authority Issue	1	0	0	0	0	1
Railroad Preemption	8	1	1	1	3	2
Railroad Rate Levels/Increases	4	0	0	2	0	2
Railroad Service Issue	13	2	2	2	4	2
Railroad Side Track Agreement	3	0	1	0	0	2
Railroad Tariff Issue	1	0	0	0	0	1
Rails to Trails	10	0	2	3	0	5
Real Estate Matter	3	0	0	0	2	1
STB Authority Question	1	0	1	0	0	0
STB Fees	3	0	0	1	1	1
STB Information	34	2	3	1	0	27
STB Jurisdictional Question	26	2	5	3	1	15
STB Procedural Assistance	46	6	6	5	6	23

STB Recordations or Security Interests on Rail Cars	9	1	1	0	1	6
STB Records Assistance	27	2	6	3	2	14
STB Track Exemption Issue	1	0	0	0	1	0
STB Webpage/Downloading Assistance	11	0	0	2	0	9
Water Carrier	4	0	0	0	0	4
Wrong Agency Calls	11	0	1	0	0	10
Other	2	0	0	1	0	1
Total	351	35	55	39	36	186

*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

1st Quarter 2016 Cases per Commodity Group*

Commodity Group	Number
Aggregates	2
Agricultural Products	11
Automobile	2
Chemicals	9
Coal	1
Empty Freight Cars	1
Forest Products	2
Household Goods	18
Industrial Products	4
Metals and Minerals	1
Municipal Waste	1
Not Specified by Shipper	3
N/A	271
Other	2
Passenger	27
Total	355

*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.