

1st Quarter 2013 Cases by Category/Region*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	45	12	8	7	6	12
Acquisition and Operation Exemption	1	0	0	0	1	0
Arrange Meeting	2	0	0	0	1	1
Bus Issue	1	0	1	0	0	0
Coal Dust	1	0	0	0	0	1
Household Movers	16	2	1	1	3	9
Information-Economic Data	4	0	1	0	0	3
Information-Non Economic Request	22	0	5	3	2	11
Motor Carriers (trucks)	8	1	0	1	2	4
Railroad Abandonment/Loss of Service	6	1	2	1	0	2
Railroad Billing Dispute	2	0	0	2	0	0
Railroad Blocked Crossings	2	0	0	0	0	2
Railroad Car Supply	1	0	0	0	1	0
Railroad Claims	1	0	1	0	0	0
Railroad Demurrage Charges	4	0	0	0	0	4
Railroad Embargo	2	1	0	0	0	1
Railroad Environmental Issues	1	0	0	1	0	0
Railroad Freight Car Repair or Dispo	1	1	0	0	0	0
Railroad Grade Crossing Issues	5	0	1	2	1	1
Railroad Idling Engines/Parked Trains	4	0	0	2	1	1
Railroad Inter-carrier disputes	1	1	0	0	0	0
Railroad Interchange Issue	2	0	0	0	0	2
Railroad Labor Issues	1	0	0	0	0	1
Railroad Liability Issues	1	0	1	0	0	0
Railroad Maintenance Issue	5	1	1	1	0	2
Railroad Miscellaneous Charges	1	1	0	0	0	0
Railroad Noise - Airhorn, Safety, etc	4	0	1	2	1	0
Railroad Operating Authority Issue	2	0	0	0	1	1
Railroad Paper Barriers	1	0	0	0	0	1
Railroad Preemption	4	2	0	1	0	1
Railroad Rate Levels/Increases	3	0	0	2	0	1
Railroad Reciprocal Switching	1	1	0	0	0	0
Railroad Service Issue	14	2	5	2	2	3
Railroad Side Track Agreement	1	0	1	0	0	0
Railroad Tariff Issue	1	0	0	1	0	0
Rails to Trails	9	1	3	1	2	2
Real Estate Matter	5	0	2	0	2	1
STB Authority Question	5	4	0	0	1	0
STB Information	4	0	2	0	0	2
STB Jurisdictional Question	17	2	2	4	5	4
STB Procedural Assistance	30	5	7	6	2	10
STB Recordations or Security Interests on Rail Cars	5	1	1	0	0	3
STB Records Assistance	5	1	0	1	1	2
STB Webpage/Downloading Assistance	5	0	0	1	0	4
Water Carrier	6	1	1	0	0	2
Wrong Agency Calls	7	1	0	0	1	5
Other	8	0	1	0	2	5
Total	274	42	48	42	38	104

*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

1st Quarter 2013 Cases per Commodity Group*

Commodity Group	Number
Aggregates	4
Agricultural Products	10
Automobile	1
Chemicals	6
Coal	2
Construction Materials	2
Forest Products	4
Household Goods	14
Industrial Products	2
Metals and Minerals	3
N/A	209
Other	11
Passenger	8
TIH	1
Total	277

*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.