

2nd Quarter 2016 Cases by Category/Region\*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	49	2	11	8	3	25
Arrange Meeting	10	2	0	1	0	7
Bus Issue	4	0	0	0	1	3
Educational	1	0	0	0	0	1
Household Movers	17	3	2	2	2	8
Information-Economic Data	5	0	0	2	1	2
Information-Non Economic Request	2	1	0	0	1	0
Motor Carriers (trucks)	10	0	2	0	0	8
Non-Railroad Service Issue	2	0	0	2	0	0
Pipeline	1	0	0	0	0	1
Railroad Abandonment/Loss of Service	4	1	0	0	1	2
Railroad Agricultural Contract Filing	1	0	0	0	0	1
Railroad Amtrak/Passenger Issue	2	0	0	1	0	1
Railroad Blocked Crossings	2	0	1	0	0	1
Railroad Car Supply	2	0	0	1	1	0
Railroad Claims	2	0	0	1	1	0
Railroad Common Carrier Obligation	1	0	1	0	0	0
Railroad Cost of Capital	1	0	0	1	0	0
Railroad Demurrage Charges	3	0	0	1	2	0
Railroad Denial of Rail Service	1	1	0	0	0	0
Railroad Embargo	1	0	0	0	0	1
Railroad Environmental Issues	5	2	1	0	0	2
Railroad Grade Crossing Issues	6	0	2	3	0	1
Railroad Hazardous Material Rules	1	1	0	0	0	0
Railroad HazardousRadioactive Waste	2	1	0	0	0	1
Railroad Interchange Issue	2	0	1	1	0	0
Railroad Labor Issues	3	0	2	0	1	0
Railroad Liability Issues	1	0	1	0	0	0
Railroad Noise - Airhorn, Safety, etc	3	0	0	0	0	3
Railroad Operating Authority Issue	1	0	1	0	0	0
Railroad Preemption	7	1	1	2	1	2
Railroad Rate Levels/Increases	9	0	0	1	5	3
Railroad Reciprocal Switching	1	0	0	0	0	1
Railroad Service Issue	19	2	2	8	2	5
Railroad Stored Freight Cars	2	0	0	1	1	0
Railroad Tariff Issue	1	1	0	0	0	0
Rails to Trails	8	0	0	3	1	4

<b>Real Estate Matter</b>	5	0	1	0	2	2
<b>STB Authority Question</b>	4	3	0	0	1	0
<b>STB Fees</b>	2	0	1	0	1	0
<b>STB Information</b>	70	6	5	8	7	42
<b>STB Jurisdictional Question</b>	16	3	1	0	2	10
<b>STB Procedural Assistance</b>	109	7	16	15	10	61
<b>STB Recordations</b>	10	2	0	2	0	6
<b>STB Records Assistance</b>	20	0	3	3	1	13
<b>STB Webpage/Downloading Help</b>	8	1	2	0	0	5
<b>Water Carrier</b>	5	0	0	0	2	3
<b>Wrong Agency Calls</b>	7	0	0	0	0	7
<b>Other</b>	3	0	0	0	0	3
<b>Total</b>	449	40	57	67	50	235

\*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

**2nd Quarter 2016 Cases per Commodity Group\***

<b>Commodity Group</b>	<b>Number</b>
<b>Aggregates</b>	1
<b>Agricultural Products</b>	12
<b>Chemicals</b>	17
<b>Coal</b>	2
<b>Construction Debris</b>	1
<b>Forest Products</b>	5
<b>Hazardous Waste/Radioactive Waste</b>	2
<b>Household Goods</b>	14
<b>Industrial Products</b>	1
<b>Metals and Minerals</b>	6
<b>Municipal Waste</b>	1
<b>Not Specified by Shipper</b>	4
<b>N/A</b>	345
<b>Other</b>	2
<b>Passenger</b>	35
<b>TIH</b>	3
<b>Total</b>	451

\*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.