

**2nd Quarter 2008 Cases by Category/Region\***

| Issue Category                     | All Regions | Northeast | South    | Midwest  | West     | Not Specified |
|------------------------------------|-------------|-----------|----------|----------|----------|---------------|
| Abandonment/Loss of Service        | 10          | 0         | 0        | 1        | 0        | 9             |
| Blocked Crossings                  | 5           | 0         | 2        | 1        | 0        | 2             |
| Car Supply                         | 2           | 0         | 0        | 0        | 0        | 2             |
| Claims                             | 1           | 0         | 0        | 0        | 0        | 1             |
| Common Carrier Obligation          | 1           | 1         | 0        | 0        | 0        | 0             |
| Demurrage                          | 3           | 0         | 0        | 0        | 0        | 3             |
| Denial of Rail Service             | 1           | 0         | 1        | 0        | 0        | 0             |
| Environmental Issues               | 1           | 0         | 0        | 0        | 1        | 0             |
| Information Request                | 6           | 1         | 1        | 1        | 0        | 3             |
| Noise - Airhorn, Safety, etc       | 2           | 0         | 0        | 0        | 0        | 2             |
| Paper Barriers                     | 1           | 0         | 0        | 0        | 0        | 1             |
| Preemption                         | 2           | 0         | 0        | 1        | 0        | 1             |
| Rail Service                       | 3           | 0         | 0        | 1        | 0        | 2             |
| Rails to Trails                    | 1           | 0         | 0        | 0        | 0        | 1             |
| Rate Levels/Increases              | 10          | 0         | 0        | 0        | 2        | 8             |
| Real Estate Matter                 | 5           | 0         | 0        | 0        | 2        | 3             |
| Service Problems                   | 7           | 0         | 0        | 1        | 0        | 6             |
| STB Jurisdictional Question        | 2           | 1         | 0        | 0        | 0        | 1             |
| STB Webpage/Downloading Assistance | 1           | 0         | 0        | 0        | 1        | 0             |
| <b>Total</b>                       | <b>64</b>   | <b>3</b>  | <b>4</b> | <b>6</b> | <b>6</b> | <b>45</b>     |

\*U.S. Census Regions:

|                  |  |
|------------------|--|
| Northeast Region | Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania  |
| South Region     | Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas |
| Midwest Region   | North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio  |
| West Region      | Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii   |

**2nd Quarter 2008 Cases per Commodity Group\***

| Commodity Group       | Number    |
|-----------------------|-----------|
| Agricultural Products | 3         |
| Chemicals             | 5         |
| Intermodal            | 1         |
| Metals and Minerals   | 1         |
| N/A                   | 19        |
| Other                 | 2         |
| TIH                   | 1         |
| <b>Total</b>          | <b>32</b> |

\*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.