

3rd Quarter 2008 Cases by Category/Region*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment/Loss of Service	58	8	5	13	8	24
Amtrak Issue	2	1	0	0	1	0
Arrange Meeting	1	0	0	0	0	1
Blocked Crossings	9	0	3	1	5	0
Car Supply	2	0	0	1	0	1
Claims	5	0	1	2	1	1
Common Carrier Obligation	2	0	0	0	0	2
Competition Issues	2	0	1	0	0	1
Demurrage Charges	1	0	0	1	0	0
Denial of Rail Service	1	0	0	1	0	0
Embargo	4	0	4	0	0	0
Environmental Issues	2	0	0	0	0	2
Fuel Surcharge	1	1	0	0	0	0
Grade Crossing Maintenance	3	0	1	2	0	0
Household Movers	3	0	1	0	0	2
Information-Economic Data	1	0	0	0	0	1
Information Request	135	19	8	18	9	81
Issues on Notes Feedback	1	0	0	0	0	1
Labor Issues	3	0	0	1	0	2
Motor Carriers (trucks)	9	1	0	1	2	5
Noise - Airhorn, etc	6	3	0	1	1	1
Noise - Airhorn, Safety, etc	2	1	0	0	0	1
Preemption	3	1	0	0	1	1
Rail Service	4	1	1	0	1	1
Rails to Trails	23	3	0	8	1	11
Rate Levels/Increases	6	1	0	2	0	3
Real Estate Matter	22	1	4	3	4	10
Service Problems	9	0	2	4	1	2
STB Jurisdictional Question	9	0	1	0	1	7
STB Procedural Assistance	170	5	2	132	8	23
STB Webpage/Downloading Assistance	9	0	0	0	0	9
Water Carrier	6	2	0	0	1	3
Total	515	48	34	191	45	197

*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

3rd Quarter 2008 Cases per Commodity Group*

Commodity Group	Number
Agricultural Products	10
Automobile	1
Chemicals	8
Coal	2
Construction Debris	1

Forest Products		5
Intermodal		1
Metals and Minerals		2
N/A		465
Other		13
TIH		1
Total		509

*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.