

3rd Quarter 2013 Cases by Category/Region*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	23	5	2	8	3	5
Acquisition and Operation Exemption	5	0	0	0	2	3
Bus Issue	4	1	0	1	0	2
Household Movers	29	4	10	2	2	11
Information-Economic Data	7	0	1	1	1	3
Information-Non Economic Request	22	2	1	1	3	15
Motor Carriers (trucks)	12	2	1	2	1	6
Pipeline	5	0	0	0	0	5
Post CN/EJE Decision Comments	1	0	0	1	0	0
Railroad Abandonment/Loss of Service	3	1	0	0	2	0
Railroad Amtrak/Passenger Issue	3	0	0	2	0	1
Railroad Blocked Crossings	4	0	3	0	0	1
Railroad Car Supply	2	0	1	0	0	1
Railroad Claims	3	1	0	0	1	1
Railroad Common Carrier Obligation	1	0	0	1	0	0
Railroad Demurrage Charges	3	0	1	1	1	0
Railroad Denial of Rail Service	3	0	2	1	0	0
Railroad Embargo	2	1	0	0	0	1
Railroad Environmental Issues	3	1	0	1	1	0
Railroad Freight Car Repair or Dispo	2	0	1	1	0	0
Railroad Grade Crossing Issues	4	1	0	1	1	1
Railroad Hazardous Material Rules	1	1	0	0	0	0
Railroad Hazardous Waste/Radioactive Waste	1	0	0	0	0	1
Railroad Idling Engines/Parked Trains	3	0	2	1	0	0
Railroad Inter-carrier disputes	1	0	0	0	1	0
Railroad Labor Issues	1	0	0	1	0	0
Railroad Noise - Airhorn, Safety, etc	3	1	0	0	2	0
Railroad Operating Authority Issue	4	0	1	0	3	0
Railroad Preemption	3	0	1	1	1	0
Railroad Rate Levels/Increases	9	1	1	1	4	2
Railroad Reciprocal Switching	2	0	0	2	0	0
Railroad Service Issue	11	2	0	1	5	3
Railroad Side Track Agreement	1	0	0	0	0	1
Railroad Stored Freight Cars	1	0	1	0	0	0
Railroad Tariff Issue	2	0	0	1	0	1
Rails to Trails	13	0	4	3	1	5
Real Estate Matter	6	0	3	2	0	1
STB Authority Question	8	2	0	3	1	2
STB Fees	1	1	0	0	0	0
STB Information	4	0	0	0	1	3
STB Jurisdictional Question	12	1	1	2	2	6
STB Oral Hearings	1	0	1	0	0	0
STB Procedural Assistance	39	5	9	13	1	11
STB Recordations or Security Interests on Rail Cars	11	1	1	0	1	8
STB Records Assistance	6	1	1	1	0	3
STB Webpage/Downloading Assistance	3	0	0	0	0	3
Water Carrier	4	0	1	0	0	3
Wrong Agency Calls	7	0	1	0	1	4
Other	1	0	0	0	0	1

Total	298	35	51	56	42	114
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*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

3rd Quarter 2013 Cases per Commodity Group*

Commodity Group	Number
Aggregates	1
Agricultural Products	13
Automobile	2
Chemicals	10
Coal	2
Construction Materials	1
Empty Freight Cars	1
Forest Products	5
Hazardous Waste/Radioactive Waste	1
Household Goods	28
Industrial Products	2
Intermodal	1
Metals and Minerals	6
Municipal Waste	1
Not Specified by Shipper	3
N/A	205
Other	5
Passenger	13
Total	300

*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.