

4th Quarter 2015 Cases by Category/Region*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	64	8	9	7	10	30
Acquisition and Operation Exemption	2	0	2	0	0	0
Arrange Meeting	4	0	1	0	0	3
Bus Issue	3	1	0	1	0	1
Household Movers	18	0	6	0	3	9
Information-Economic Data	4	0	1	1	1	1
Information-Non Economic Request	3	0	0	0	1	2
Motor Carriers (trucks)	8	1	0	0	0	7
Pipeline	1	0	0	0	0	1
Railroad Abandonment/Loss of Service	3	1	0	1	1	0
Railroad Amtrak/Passenger Issue	2	0	1	0	0	1
Railroad Billing Dispute	2	0	0	1	0	1
Railroad Blocked Crossings	2	1	0	1	0	0
Railroad Claims	3	1	0	2	0	0
Railroad Competition Issues	2	1	0	0	0	1
Railroad Demurrage Charges	5	0	1	2	1	1
Railroad Environmental Issues	2	0	1	0	0	1
Railroad Freight Car Repair or Dispo	1	0	0	0	0	1
Railroad Grade Crossing Issues	3	0	1	0	0	2
Railroad Hazardous Material Rules	2	0	1	0	0	1
Railroad Idling Engines/Parked Trains	1	1	0	0	0	0
Railroad Interchange Issue	1	0	1	0	0	0
Railroad Labor Issues	2	0	0	1	0	1
Railroad Noise - Airhorn, Safety, etc	2	1	0	1	0	0
Railroad Operating Authority Issue	2	0	0	0	1	1
Railroad Paper Barriers	1	0	0	0	0	1
Railroad Preemption	1	0	0	1	0	0
Railroad Rate Levels/Increases	8	1	2	2	0	3
Railroad Reciprocal Switching	3	0	0	1	1	1
Railroad Service Issue	11	1	1	2	1	6
Railroad Tariff Issue	1	0	0	0	0	1
Rails to Trails	7	0	0	2	1	4
Real Estate Matter	3	0	0	0	1	2
STB Authority Question	5	0	1	1	1	2
STB Fees	3	0	0	0	0	3
STB Information	44	6	4	1	4	29
STB Jurisdictional Question	19	1	2	1	3	12
STB Procedural Assistance	47	2	5	4	5	31
STB Recordations or Security Interests on Rail Cars	14	0	2	0	0	12
STB Records Assistance	27	2	2	2	2	19
STB Webpage/Downloading Assistance	4	0	0	0	1	3
Water Carrier	13	0	1	0	0	11
Wrong Agency Calls	10	0	0	0	1	9
Other	9	1	0	0	0	8
Total	371	30	45	35	39	222

*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

4th Quarter 2015 Cases per Commodity Group*

Commodity Group	Number
Aggregates	2
Agricultural Products	10
Automobile	2
Chemicals	11
Coal	2
Construction Materials	1
Empty Freight Cars	1
Hazardous Waste/Radioactive Waste	4
Household Goods	15
Industrial Products	4
Not Specified by Shipper	5
N/A	298
Other	5
Passenger	12
Total	372

*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.