

1st Quarter 2012 Cases by Category/Region*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	31	1	7	5	8	10
Acquisition and Operation Exemption	3	0	0	1	0	2
Arrange Meeting	2	0	0	0	0	2
Bus Issue	3	1	0	0	1	1
Household Movers	35	9	2	5	4	15
Information-Economic Data	6	0	0	0	0	6
Information-Non Economic Request	38	3	9	2	5	19
Issues on Notes Feedback	1	0	0	1	0	0
Motor Carriers (trucks)	12	1	1	1	0	9
National Grain Car Council	1	0	0	0	1	0
Post CN/EJE Decision Comments	1	0	0	0	0	1
Railroad Abandonment/Loss of Service	16	2	1	5	7	1
Railroad Agricultural Contract Filing	3	0	1	1	1	0
Railroad Blocked Crossings	2	0	1	1	0	0
Railroad Car Supply	3	0	0	1	1	1
Railroad Claims	2	1	0	1	0	0
Railroad Common Carrier Obligation	2	1	0	0	0	1
Railroad Demurrage Charges	2	0	0	1	0	1
Railroad Denial of Rail Service	2	0	1	0	0	1
Railroad Embargo	5	1	0	1	2	1
Railroad Environmental Issues	5	0	1	1	1	2
Railroad Financial Issue	2	0	0	0	1	1
Railroad Grade Crossing Issues	6	1	0	4	1	0
Railroad Idling Engines/Parked Trains	3	0	1	1	0	1
Railroad Interchange Issue	5	0	1	3	0	1
Railroad Intermodal Service	1	0	0	0	1	0
Railroad Labor Issues	1	0	0	0	0	1
Railroad Maintenance Issue	3	1	1	1	0	0
Railroad Noise - Airhorn, Safety, etc	5	0	0	5	0	0
Railroad Operating Authority Issue	2	2	0	0	0	0
Railroad Preemption	12	3	2	1	4	2
Railroad Rate Levels/Increases	4	0	2	1	1	0
Railroad Service Issue	10	1	5	2	1	1
Railroad Side Track Agreement	1	0	0	0	0	1
Rails to Trails	16	1	3	5	2	5
Real Estate Matter	3	1	0	2	0	0
STB Authority Question	2	0	0	0	1	1
STB Information	2	1	0	0	0	1
STB Jurisdictional Question	9	1	1	1	2	4
STB Oral Hearings	1	0	0	0	1	0
STB Practitioners Exam	2	0	0	0	0	2
STB Procedural Assistance	46	10	7	6	6	17
STB Recordations or Security Interests on Ra	7	0	2	1	0	4
STB Records Assistance	9	2	2	2	0	3
STB Webpage/Downloading Assistance	4	0	0	1	0	3
Water Carrier	8	0	1	2	3	2
Wrong Agency Calls	21	1	2	1	3	14
Other	1	1	0	0	0	0
Total	361	46	54	66	58	137

*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

1st Quarter 2012 Cases per Commodity Group*

Commodity Group	Number
Aggregates	4
Agricultural Products	14
Automobile	2
Chemicals	7
Coal	4
Construction Materials	1
Forest Products	8
Hazardous Waste/Radioactive Waste	1
High/Wide Loads	1
Household Goods	37
Industrial Products	2
Intermodal	5
Metals and Minerals	2
Municipal Waste	1
Not Specified by Shipper	2
N/A	261
Other	2
Passenger	6
TIH	1
Total	361

*In many cases, the commodity is not specified or material to the case, therefore the total number for this data may not equal the total number for the quarter.