

2015 Cases by Category/Region*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	188	23	28	43	29	65
Acquisition and Operation Exemption	3	0	2	0	0	1
Arrange Meeting	11	1	2	1	1	6
Bus Issue	6	1	0	3	1	1
Household Movers	88	6	21	5	20	35
Information-Economic Data	23	2	4	3	4	10
Information-Non Economic Request	30	3	4	4	6	13
Motor Carriers (trucks)	33	4	0	1	2	26
Pipeline	4	0	1	0	1	2
Railroad Abandonment/Loss of Service	10	1	0	3	3	3
Railroad Amtrak/Passenger Issue	10	0	2	3	1	4
Railroad Billing Dispute	3	0	0	2	0	1
Railroad Blocked Crossings	8	1	4	3	0	0
Railroad Claims	5	1	0	3	0	1
Railroad Competition Issues	3	1	0	0	0	2
Railroad Demurrage Charges	23	1	4	3	9	6
Railroad Environmental Issues	13	0	5	4	2	2
Railroad Freight Car Repair or Dispo	3	0	1	1	0	1
Railroad Grade Crossing Issues	8	0	2	3	1	2
Railroad Hazardous Material Rules	5	2	1	0	0	2
Railroad Idling Engines/Parked Trains	4	1	1	0	1	1
Railroad Interchange Issue	4	0	2	1	1	0
Railroad Labor Issues	6	2	1	2	0	1
Railroad Noise - Airhorn, Safety, etc	10	2	1	7	0	0
Railroad Operating Authority Issue	15	1	3	4	3	3
Railroad Paper Barriers	1	0	0	0	0	1
Railroad Preemption	16	3	2	5	3	3
Railroad Rate Levels/Increases	22	5	5	5	3	4
Railroad Reciprocal Switching	7	1	0	1	2	3
Railroad Service Issue	58	8	9	12	9	20
Railroad Tariff Issue	9	0	2	3	0	4
Rails to Trails	64	6	12	21	8	17
Real Estate Matter	11	0	4	1	1	5
STB Authority Question	24	2	7	7	5	3
STB Fees	4	0	0	0	0	4
STB Information	111	12	12	11	8	67
STB Jurisdictional Question	47	3	4	7	7	26
STB Procedural Assistance	183	17	32	22	28	84
STB Recordations or Security Interests on Rail Cars	52	2	9	4	2	35
STB Records Assistance	66	6	12	7	11	30
STB Webpage/Downloading Assistance	19	0	2	1	1	15
Water Carrier	39	0	8	0	5	23
Wrong Agency Calls	35	2	1	4	2	25
Coal Dust	2	0	0	0	0	2
Non-Railroad Service Issue	5	0	0	2	2	1
Railroad Agricultural Contract Filing	1	0	0	1	0	0
Railroad Car Supply	1	0	0	0	0	1
Railroad Common Carrier Obligation	2	0	0	0	0	2
Railroad Denial of Rail Service	3	0	0	2	1	0

Railroad Financial Issue	3	1	0	0	0	2
Railroad Liability Issues	2	0	0	0	0	2
Railroad Miscellaneous Charges	1	0	0	0	0	0
Railroad Side Track Agreement	2	0	1	0	0	1
Railroad Stored Freight Cars	3	1	0	1	0	1
STB Offers of Financial Assistance (OFA)	5	0	1	3	0	1
STB Oral Hearings	5	0	1	0	0	4
Educational	2	0	0	0	0	2
Post CN/EJE Decision Comments	1	0	0	0	0	1
Railroad Embargo	2	0	0	0	1	1
Railroad Hazardous Waste/Radioactive Waste	1	0	0	1	0	0
STB Practitioners Exam	1	0	0	1	0	0
Other	29	3	3	1	2	19
Total	1346	125	216	222	186	597

*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

2015 Cases per Commodity Group*

Commodity Group	Number
Aggregates	3
Agricultural Products	52
Automobile	6
Chemicals	35
Coal	7
Construction Materials	2
Empty Freight Cars	3
Hazardous Waste/Radioactive Waste	12
Household Goods	85
Industrial Products	23
Not Specified by Shipper	19
N/A	1022
Other	16
Passenger	39
Forest Products	8
Intermodal	3
Metals and Minerals	11
Municipal Waste	1
TIH	6
High/Wide Loads	2
Total	1355

*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.