

**2008 Federal Human Capital Survey  
Surface Transportation Board Trend Report  
Number of Surveys Returned: 92**

*This is a summary of your department's or agency's responses to the 2008 Federal Human Capital Survey. This summary displays results by Positive, Neutral, Negative and where applicable, Do Not Know or No Basis to Judge responses. As shown below, for each response scale two responses are categorized as "Positive", one response is categorized as "Neutral", and two responses are categorized as "Negative"*

<i>Positive Responses</i>		<i>Neutral Responses</i>	<i>Negative Responses</i>		<i>Do Not Know/No Basis to Judge</i>
<i>Strongly Agree</i>	<i>Agree</i>	<i>Neither Agree nor Disagree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	
<i>Strongly Agree</i>	<i>Agree</i>	<i>Neither Agree nor Disagree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Do Not Know</i>
<i>Strongly Agree</i>	<i>Agree</i>	<i>Neither Agree nor Disagree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Basis to Judge</i>
<i>Very Satisfied</i>	<i>Satisfied</i>	<i>Neither Satisfied nor Dissatisfied</i>	<i>Dissatisfied</i>	<i>Very Dissatisfied</i>	
<i>Very Satisfied</i>	<i>Satisfied</i>	<i>Neither Satisfied nor Dissatisfied</i>	<i>Dissatisfied</i>	<i>Very Dissatisfied</i>	<i>No Basis to Judge</i>
<i>Very Good</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Very Poor</i>	

**Surface Transportation Board Trend Report**

**Personal Work Experiences**

*01 The people I work with cooperate to get the job done.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	83.9%	8.4%	7.7%
2008 Surface Transportation Board	95.7%	1.8%	2.5%
2006 Surface Transportation Board	89.2%	1.4%	9.3%

*02 I am given a real opportunity to improve my skills in my organization.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	64.0%	17.9%	18.1%
2008 Surface Transportation Board	77.2%	12.4%	10.4%
2006 Surface Transportation Board	72.4%	11.8%	15.8%

*03 I have enough information to do my job well.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	73.4%	15.2%	11.4%
2008 Surface Transportation Board	88.1%	5.4%	6.5%
2006 Surface Transportation Board	83.5%	7.4%	9.2%

*04 I feel encouraged to come up with new and better ways of doing things.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	60.7%	19.4%	19.9%
2008 Surface Transportation Board	73.0%	12.3%	14.7%
2006 Surface Transportation Board	68.0%	9.0%	23.0%

*05 My work gives me a feeling of personal accomplishment.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	73.4%	14.9%	11.7%
2008 Surface Transportation Board	78.6%	13.6%	7.9%
2006 Surface Transportation Board	74.8%	11.5%	13.7%

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**Surface Transportation Board Trend Report**

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**Personal Work Experiences**

06 *I like the kind of work I do.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	83.8%	11.0%	5.2%
2008 Surface Transportation Board	86.3%	9.3%	4.4%
2006 Surface Transportation Board	79.5%	12.8%	7.8%

07 *I have trust and confidence in my supervisor.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	64.2%	17.8%	18.0%
2008 Surface Transportation Board	82.0%	11.3%	6.6%
2006 Surface Transportation Board	80.6%	6.9%	12.6%

08 *I recommend my organization as a good place to work.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	65.5%	19.6%	14.9%
2008 Surface Transportation Board	83.1%	8.3%	8.7%
2006 Surface Transportation Board	77.2%	8.7%	14.1%

09 *Overall, how good a job do you feel is being done by your immediate supervisor/team leader?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	66.2%	20.9%	12.9%
2008 Surface Transportation Board	85.8%	10.9%	3.3%
2006 Surface Transportation Board	82.0%	8.7%	9.4%

10 *How would you rate the overall quality of work done by your work group?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	83.4%	13.5%	3.0%
2008 Surface Transportation Board	92.6%	6.1%	1.3%
2006 Surface Transportation Board	93.6%	4.7%	1.7%

**Surface Transportation Board Trend Report**

**Recruitment, Development, & Retention**

11 *The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	73.8%	15.1%	10.4%	0.7%
2008 Surface Transportation Board	87.1%	10.6%	2.4%	0.0%
2006 Surface Transportation Board	87.8%	7.4%	3.2%	1.7%

12 *My supervisor supports my need to balance work and other life issues.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	75.3%	13.4%	10.6%	0.6%
2008 Surface Transportation Board	93.5%	2.9%	2.3%	1.2%
2006 Surface Transportation Board	87.8%	5.7%	3.2%	3.3%

13 *Supervisors/team leaders in my work unit provide employees with the opportunities to demonstrate their leadership skills.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	60.6%	21.0%	17.4%	1.0%
2008 Surface Transportation Board	71.8%	11.6%	15.4%	1.2%
2006 Surface Transportation Board	73.0%	10.8%	13.5%	2.8%

14 *My work unit is able to recruit people with the right skills.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	44.9%	27.8%	24.5%	2.8%
2008 Surface Transportation Board	77.3%	14.9%	4.3%	3.5%
2006 Surface Transportation Board	73.7%	18.3%	0.0%	8.0%

15 *The skill level in my work unit has improved in the past year.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	52.7%	27.2%	17.4%	2.6%
2008 Surface Transportation Board	69.6%	22.5%	5.7%	2.2%
2006 Surface Transportation Board	71.8%	18.2%	4.8%	5.2%

16 *I have sufficient resources (for example, people, materials, budget) to get my job done.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	51.2%	18.1%	29.9%	0.8%
2008 Surface Transportation Board	79.4%	9.7%	10.9%	0.0%
2006 Surface Transportation Board	84.5%	9.2%	6.4%	0.0%

17 *My workload is reasonable.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	60.0%	16.2%	23.3%	0.5%
2008 Surface Transportation Board	84.9%	9.4%	5.7%	0.0%
2006 Surface Transportation Board	86.3%	7.2%	6.5%	0.0%

18 *My talents are used well in the workplace.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	62.3%	17.0%	19.8%	0.9%
2008 Surface Transportation Board	68.2%	17.4%	14.4%	0.0%
2006 Surface Transportation Board	69.1%	15.9%	15.0%	0.0%

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*Surface Transportation Board Trend Report*

**Recruitment, Development, & Retention**

19 *I know how my work relates to the agency's goals and priorities.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	83.9%	10.3%	5.1%	0.6%
2008 Surface Transportation Board	83.8%	13.8%	2.4%	0.0%
2006 Surface Transportation Board	88.2%	5.9%	5.9%	0.0%

20 *The work I do is important.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	90.8%	6.3%	2.6%	0.2%
2008 Surface Transportation Board	85.9%	11.7%	1.2%	1.3%
2006 Surface Transportation Board	85.1%	7.1%	6.5%	1.4%

21 *Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	67.2%	14.6%	17.7%	0.5%
2008 Surface Transportation Board	88.5%	5.8%	5.6%	0.0%
2006 Surface Transportation Board	88.4%	7.1%	4.4%	0.0%

**Surface Transportation Board Trend Report**

**Performance Culture**

22 *Promotions in my work unit are based on merit.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	35.2%	26.2%	34.0%	4.6%
2008 Surface Transportation Board	55.0%	21.5%	19.1%	4.4%
2006 Surface Transportation Board	54.7%	20.9%	19.8%	4.6%

23 *In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	29.6%	26.5%	37.3%	6.5%
2008 Surface Transportation Board	42.6%	31.2%	18.5%	7.8%
2006 Surface Transportation Board	36.2%	26.8%	20.0%	17.1%

24 *Employees have a feeling of personal empowerment with respect to work processes.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	43.8%	28.5%	25.4%	2.3%
2008 Surface Transportation Board	58.8%	24.0%	16.2%	1.0%
2006 Surface Transportation Board	58.1%	24.5%	9.1%	8.2%

25 *Employees are rewarded for providing high quality products and services to customers.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	46.1%	23.6%	28.0%	2.2%
2008 Surface Transportation Board	69.8%	14.8%	14.3%	1.2%
2006 Surface Transportation Board	73.3%	7.0%	15.1%	4.6%

26 *Creativity and innovation are rewarded.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	40.0%	28.1%	29.3%	2.5%
2008 Surface Transportation Board	57.9%	19.2%	18.5%	4.4%
2006 Surface Transportation Board	53.7%	18.6%	23.3%	4.4%

27 *Pay raises depend on how well employees perform their jobs.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	25.6%	26.7%	42.5%	5.2%
2008 Surface Transportation Board	53.1%	25.2%	15.3%	6.5%
2006 Surface Transportation Board	42.9%	21.0%	25.6%	10.6%

28 *Awards in my work unit depend on how well employees perform their jobs.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	41.4%	23.2%	30.9%	4.4%
2008 Surface Transportation Board	62.0%	17.3%	14.4%	6.4%
2006 Surface Transportation Board	52.6%	21.1%	18.5%	7.8%

29 *In my work unit, differences in performance are recognized in a meaningful way.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	31.4%	30.5%	33.8%	4.2%
2008 Surface Transportation Board	48.5%	28.7%	15.3%	7.5%
2006 Surface Transportation Board	48.8%	20.8%	19.8%	10.7%

**Surface Transportation Board Trend Report**

**Performance Culture**

30 *My performance appraisal is a fair reflection of my performance.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	63.2%	18.0%	16.7%	2.2%
2008 Surface Transportation Board	81.3%	9.1%	7.5%	2.0%
2006 Surface Transportation Board	81.6%	7.2%	9.9%	1.4%

31 *Discussions with my supervisor/team leader about my performance are worthwhile.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	56.2%	23.1%	19.0%	1.8%
2008 Surface Transportation Board	76.1%	12.8%	9.8%	1.3%
2006 Surface Transportation Board	79.2%	10.0%	10.9%	0.0%

32 *In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>No Basis to Judge</i>
2008 Governmentwide	64.3%	15.9%	16.2%	3.6%
2008 Surface Transportation Board	76.1%	11.8%	7.7%	4.4%
2006 Surface Transportation Board	N/A	N/A	N/A	N/A

33 *I am held accountable for achieving results.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	81.8%	12.7%	4.8%	0.8%
2008 Surface Transportation Board	86.5%	10.4%	2.1%	1.0%
2006 Surface Transportation Board	84.9%	11.5%	3.6%	0.0%

34 *Supervisors/team leaders in my work unit are committed to a workforce representative of all segments of society.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	56.8%	25.7%	11.0%	6.5%
2008 Surface Transportation Board	65.0%	17.8%	7.4%	9.9%
2006 Surface Transportation Board	63.1%	26.1%	4.6%	6.2%

35 *Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	59.7%	23.8%	10.6%	5.9%
2008 Surface Transportation Board	63.2%	20.6%	9.8%	6.5%
2006 Surface Transportation Board	57.7%	26.9%	7.5%	8.0%

36 *Managers/supervisors/team leaders work well with employees of different backgrounds.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	65.2%	19.4%	12.2%	3.3%
2008 Surface Transportation Board	82.9%	9.1%	4.6%	3.3%
2006 Surface Transportation Board	82.7%	7.1%	3.0%	7.2%

**Surface Transportation Board Trend Report**

**Leadership**

37 *I have a high level of respect for my organization's senior leaders.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	51.8%	22.7%	24.9%	0.6%
2008 Surface Transportation Board	76.1%	14.1%	9.8%	0.0%
2006 Surface Transportation Board	77.6%	13.3%	9.1%	0.0%

38 *In my organization, leaders generate high levels of motivation and commitment in the workforce.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	39.9%	28.0%	31.3%	0.9%
2008 Surface Transportation Board	67.7%	21.1%	11.1%	0.0%
2006 Surface Transportation Board	68.1%	22.5%	9.4%	0.0%

39 *My organization's leaders maintain high standards of honesty and integrity.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	49.5%	25.7%	21.6%	3.1%
2008 Surface Transportation Board	74.5%	16.9%	4.0%	4.5%
2006 Surface Transportation Board	75.9%	12.3%	4.4%	7.4%

40 *Managers communicate the goals and priorities of the organization.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	59.7%	21.4%	18.1%	0.8%
2008 Surface Transportation Board	71.0%	15.7%	13.3%	0.0%
2006 Surface Transportation Board	72.7%	18.0%	9.3%	0.0%

41 *Managers review and evaluate the organization's progress toward meeting its goals and objectives.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	57.5%	23.6%	13.7%	5.1%
2008 Surface Transportation Board	61.9%	15.0%	9.6%	13.6%
2006 Surface Transportation Board	62.0%	20.9%	7.9%	9.2%

42 *Employees are protected from health and safety hazards on the job.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	76.2%	13.2%	9.6%	1.1%
2008 Surface Transportation Board	86.9%	7.2%	2.5%	3.4%
2006 Surface Transportation Board	91.2%	2.9%	2.7%	3.2%

43 *My organization has prepared employees for potential security threats.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	74.1%	15.6%	8.9%	1.4%
2008 Surface Transportation Board	87.7%	10.0%	2.3%	0.0%
2006 Surface Transportation Board	80.6%	13.0%	3.0%	3.3%

44 *Complaints, disputes or grievances are resolved fairly in my work unit.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	39.4%	27.5%	20.8%	12.2%
2008 Surface Transportation Board	44.6%	24.1%	7.7%	23.6%
2006 Surface Transportation Board	46.2%	22.6%	10.6%	20.6%

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**Surface Transportation Board Trend Report**

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**Leadership**

45 *Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	47.7%	23.4%	21.5%	7.4%
2008 Surface Transportation Board	66.8%	23.1%	6.7%	3.4%
2006 Surface Transportation Board	53.4%	17.0%	9.6%	20.0%

46 *Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	60.1%	19.2%	11.5%	9.2%
2008 Surface Transportation Board	69.9%	14.7%	5.3%	10.1%
2006 Surface Transportation Board	58.2%	13.6%	4.7%	23.5%

47 *I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	50.5%	22.6%	19.0%	7.9%
2008 Surface Transportation Board	57.5%	22.5%	10.1%	9.8%
2006 Surface Transportation Board	57.8%	17.8%	7.5%	16.9%

**Surface Transportation Board Trend Report**

**Learning (Knowledge Management)**

48 Supervisors/team leaders provide employees with constructive suggestions to improve their job performance.

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	58.3%	22.3%	18.2%	1.3%
2008 Surface Transportation Board	76.3%	12.9%	10.8%	0.0%
2006 Surface Transportation Board	71.9%	16.1%	12.0%	0.0%

49 Supervisors/team leaders in my work unit support employee development.

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	64.5%	19.1%	15.6%	0.8%
2008 Surface Transportation Board	82.1%	10.0%	8.0%	0.0%
2006 Surface Transportation Board	82.0%	10.0%	7.9%	0.0%

50 Employees have electronic access to learning and training programs readily available at their desk.

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	78.6%	11.9%	7.8%	1.6%
2008 Surface Transportation Board	62.7%	14.6%	16.4%	6.3%
2006 Surface Transportation Board	49.8%	18.8%	19.5%	12.0%

51 My training needs are assessed.

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	53.4%	24.7%	20.4%	1.6%
2008 Surface Transportation Board	61.0%	21.9%	12.9%	4.1%
2006 Surface Transportation Board	42.1%	31.0%	17.8%	9.1%

52 Managers promote communication among different work units (for example, about projects, goals, needed resources).

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	54.5%	23.1%	19.6%	2.8%
2008 Surface Transportation Board	68.4%	10.4%	19.0%	2.3%
2006 Surface Transportation Board	69.0%	18.6%	12.4%	0.0%

53 Employees in my work unit share job knowledge with each other.

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	75.4%	12.8%	11.3%	0.5%
2008 Surface Transportation Board	84.4%	9.0%	6.6%	0.0%
2006 Surface Transportation Board	86.6%	8.7%	4.7%	0.0%

54 Employees use information technology (for example, intranet, shared networks) to perform work.

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>Do Not Know</i>
2008 Governmentwide	87.3%	8.2%	3.8%	0.8%
2008 Surface Transportation Board	91.0%	5.5%	3.5%	0.0%
2006 Surface Transportation Board	85.5%	8.1%	4.9%	1.5%

**Surface Transportation Board Trend Report**

**Job Satisfaction**

55 *How satisfied are you with your involvement in decisions that affect your work?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	53.4%	22.8%	23.9%
2008 Surface Transportation Board	71.7%	16.3%	12.1%
2006 Surface Transportation Board	71.7%	9.7%	18.6%

56 *How satisfied are you with the information you receive from management on what's going on in your organization?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	48.1%	24.4%	27.4%
2008 Surface Transportation Board	63.0%	22.3%	14.6%
2006 Surface Transportation Board	61.6%	21.5%	16.9%

57 *How satisfied are you with the recognition you receive for doing a good job?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	50.3%	22.8%	26.9%
2008 Surface Transportation Board	77.0%	12.8%	10.2%
2006 Surface Transportation Board	69.9%	11.3%	18.8%

58 *How satisfied are you with the policies and practices of your senior leaders?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	42.3%	28.8%	28.9%
2008 Surface Transportation Board	64.7%	20.9%	14.4%
2006 Surface Transportation Board	68.3%	24.4%	7.3%

59 *How satisfied are you with your opportunity to get a better job in your organization?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	39.0%	28.2%	32.8%
2008 Surface Transportation Board	42.2%	31.6%	26.3%
2006 Surface Transportation Board	35.6%	32.1%	32.3%

60 *How satisfied are you with the training you receive for your present job?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	55.3%	24.5%	20.2%
2008 Surface Transportation Board	75.2%	16.1%	8.8%
2006 Surface Transportation Board	62.7%	23.5%	13.8%

61 *Considering everything, how satisfied are you with your job?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	68.5%	17.5%	14.1%
2008 Surface Transportation Board	81.7%	10.7%	7.6%
2006 Surface Transportation Board	74.1%	10.3%	15.6%

62 *Considering everything, how satisfied are you with your pay?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	60.4%	17.4%	22.2%
2008 Surface Transportation Board	75.5%	13.6%	11.0%
2006 Surface Transportation Board	71.2%	9.8%	19.0%

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*Surface Transportation Board Trend Report*

**Job Satisfaction**

63 *Considering everything, how satisfied are you with your organization?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	57.5%	22.2%	20.3%
2008 Surface Transportation Board	77.8%	16.7%	5.5%
2006 Surface Transportation Board	77.4%	10.1%	12.5%

**Surface Transportation Board Trend Report**

**Satisfaction with Benefits**

64 *How satisfied are you with retirement benefits?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>No Basis to Judge</i>
2008 Governmentwide	60.9%	19.4%	12.5%	7.3%
2008 Surface Transportation Board	73.1%	14.6%	4.3%	8.1%
2006 Surface Transportation Board	66.8%	13.4%	7.1%	12.8%

65 *How satisfied are you with health insurance benefits?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>No Basis to Judge</i>
2008 Governmentwide	62.0%	17.2%	15.8%	5.0%
2008 Surface Transportation Board	84.2%	12.8%	0.9%	2.1%
2006 Surface Transportation Board	77.1%	13.2%	5.0%	4.7%

66 *How satisfied are you with life insurance benefits?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>No Basis to Judge</i>
2008 Governmentwide	60.2%	21.7%	9.5%	8.6%
2008 Surface Transportation Board	60.7%	21.5%	4.2%	13.6%
2006 Surface Transportation Board	50.5%	20.6%	7.8%	21.2%

67 *How satisfied are you with long term care insurance benefits?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>No Basis to Judge</i>
2008 Governmentwide	32.0%	28.4%	9.6%	30.0%
2008 Surface Transportation Board	31.5%	30.9%	4.5%	33.0%
2006 Surface Transportation Board	21.9%	30.4%	6.4%	41.2%

68 *How satisfied are you with the flexible spending account (FSA) program?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>No Basis to Judge</i>
2008 Governmentwide	34.8%	27.0%	3.7%	34.5%
2008 Surface Transportation Board	58.4%	19.7%	4.4%	17.5%
2006 Surface Transportation Board	53.1%	17.6%	0.0%	29.3%

69 *How satisfied are you with paid vacation time?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	87.7%	7.7%	4.7%
2008 Surface Transportation Board	85.1%	12.7%	2.2%
2006 Surface Transportation Board	84.8%	7.6%	7.6%

70 *How satisfied are you with paid leave for illness (for example, personal), including family care situations (for example, childbirth/adoption or eldercare)?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>
2008 Governmentwide	84.3%	9.4%	6.3%
2008 Surface Transportation Board	87.7%	10.4%	2.0%
2006 Surface Transportation Board	86.1%	7.7%	6.2%

71 *How satisfied are you with child care subsidies?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>No Basis to Judge</i>
2008 Governmentwide	9.1%	23.0%	4.2%	63.7%
2008 Surface Transportation Board	10.8%	20.9%	2.3%	65.9%
2006 Surface Transportation Board	4.4%	23.8%	8.0%	63.9%

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**Surface Transportation Board Trend Report**

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**Satisfaction with Benefits**

72 *How satisfied are you with work/life programs (for example, health and wellness, employee assistance, eldercare, and support groups)?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>No Basis to Judge</i>
2008 Governmentwide	28.5%	24.4%	7.4%	39.7%
2008 Surface Transportation Board	26.2%	22.6%	1.0%	50.3%
2006 Surface Transportation Board	23.6%	27.2%	1.4%	47.8%

73 *How satisfied are you with telework/telecommuting?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>No Basis to Judge</i>
2008 Governmentwide	22.6%	20.3%	13.7%	43.3%
2008 Surface Transportation Board	60.8%	14.6%	10.9%	13.8%
2006 Surface Transportation Board	48.7%	7.8%	25.3%	18.1%

74 *How satisfied are you with alternative work schedules?*

	<i>Positive</i>	<i>Neutral</i>	<i>Negative</i>	<i>No Basis to Judge</i>
2008 Governmentwide	46.9%	17.0%	12.7%	23.4%
2008 Surface Transportation Board	19.8%	20.1%	15.0%	45.2%
2006 Surface Transportation Board	26.4%	6.0%	28.4%	39.2%

**Surface Transportation Board Trend Report**

**Demographics**

**75. Where do you work?**

<i>Headquarters</i>	<i>&lt; 1%</i>
<i>Field</i>	<i>&lt; 1%</i>

**76. What is your supervisory status?**

<i>Non-Supervisor</i>	<i>&lt; 1%</i>
<i>Team Leader</i>	<i>&lt; 1%</i>
<i>Supervisor</i>	<i>&lt; 1%</i>
<i>Manager</i>	<i>&lt; 1%</i>
<i>Executive</i>	<i>&lt; 1%</i>

**77. Are you:**

<i>Male</i>	<i>&lt; 1%</i>
<i>Female</i>	<i>&lt; 1%</i>

**78. Are you Hispanic or Latino?**

<i>Yes</i>	<i>&lt; 1%</i>
<i>No</i>	<i>&lt; 1%</i>

**79. Are you:**

<i>American Indian or Alaska Native</i>	<i>&lt; 1%</i>
<i>Asian</i>	<i>&lt; 1%</i>
<i>Black or African American</i>	<i>&lt; 1%</i>
<i>Native Hawaiian or Other Pacific Islander</i>	<i>&lt; 1%</i>
<i>White</i>	<i>&lt; 1%</i>
<i>Two or more races</i>	<i>&lt; 1%</i>

**80. What is your age group?**

<i>25 and under</i>	<i>&lt; 1%</i>
<i>26 - 29</i>	<i>&lt; 1%</i>
<i>30 - 39</i>	<i>&lt; 1%</i>
<i>40 - 49</i>	<i>&lt; 1%</i>
<i>50 - 59</i>	<i>&lt; 1%</i>
<i>60 or older</i>	<i>&lt; 1%</i>

**81. What is your pay category/grade?**

<i>Federal Wage System</i>	<i>&lt; 1%</i>
<i>GS 1-6</i>	<i>&lt; 1%</i>
<i>GS 7-12</i>	<i>&lt; 1%</i>
<i>GS 13-15</i>	<i>&lt; 1%</i>
<i>Senior Executive Service</i>	<i>&lt; 1%</i>
<i>Senior Level (SL) or Scientific or Professional (ST)</i>	<i>&lt; 1%</i>
<i>Other</i>	<i>&lt; 1%</i>

**82. How long have you been with the Federal Government (excluding military service)?**

<i>Less than 1 year</i>	<i>&lt; 1%</i>
<i>1 to 3 years</i>	<i>&lt; 1%</i>
<i>4 to 5 years</i>	<i>&lt; 1%</i>
<i>6 to 10 years</i>	<i>&lt; 1%</i>
<i>11 to 14 years</i>	<i>&lt; 1%</i>
<i>15 to 20 years</i>	<i>&lt; 1%</i>
<i>More than 20 years</i>	<i>&lt; 1%</i>

**83. How long have you been with your current agency?**

<i>Less than 1 year</i>	<i>&lt; 1%</i>
<i>1 to 3 years</i>	<i>&lt; 1%</i>
<i>4 to 5 years</i>	<i>&lt; 1%</i>
<i>6 to 10 years</i>	<i>&lt; 1%</i>
<i>11 to 20 years</i>	<i>&lt; 1%</i>
<i>More than 20 years</i>	<i>&lt; 1%</i>

**84. Are you considering leaving your organization within the next year?**

<i>No</i>	<i>&lt; 1%</i>
<i>Yes, to retire</i>	<i>&lt; 1%</i>
<i>Yes, to take another job in the Federal Government</i>	<i>&lt; 1%</i>
<i>Yes, to take another job outside the Federal Government</i>	<i>&lt; 1%</i>
<i>Yes, other</i>	<i>&lt; 1%</i>

**85. I am planning to retire:**

<i>Within one year</i>	<i>&lt; 1%</i>
<i>Between one and three years</i>	<i>&lt; 1%</i>
<i>Between three and five years</i>	<i>&lt; 1%</i>
<i>Five or more years</i>	<i>&lt; 1%</i>