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SURFACE TRANSPORTATION BOARD

Docket No. FD 35743,

APPLICATION OF THE NATIONAL RAILROAD PASSENGER

CORPORATION UNDER 49 U.S.C.

Section 24308(a)-CANADIAN NATIONAL RAILWAY COMPANY

TECHNICAL CONFERENCE

Tuesday, March 11, 2025

10:00 a.m.

395 E Street, S.W.

Washington, DC 20423

1 Attendees:

2 Kathryn J. Gainey (Illinois Cental Railroad Company  
3 and Grand Trunk Western Railroad Company (together,  
4 (CN))

5 Davon M. Collins (CN)

6 Michael A. Matteucci (CN)

7 Scott Kuxmann (CN)

8 Rachel E. Klumpp (CN)

9 M. Rapik Saat (CN)

10 David A. Hirsh (Dentons (outside counsel for CN))

11 Shannon Y. Shin (Dentons (outside counsel for CN))

12 Jim Blair (National Railroad Passenger Corporation  
13 (Amtrak))

14 Kyle Montgomery (Amtrak)

15 Christopher S. Perry (Amtrak)

16 Jerry A. Cuomo (Landman Corsi Ballaine & Ford P.C.  
17 (outside counsel for Amtrak))

18 Timothy J. Collazzi (Landman Corsi Ballaine & Ford  
19 P.C. (outside counsel for Amtrak))

20 Ian Anderson (Surface Transportation Board (STB))

21 Rollin Brendenberg (STB)

22 Anika Cooper (STB)

1     (ATTENDEES CONTINUED) :  
2     Chris Falcone (STB)  
3     Sarah Fancher (STB)  
4     Lindsay Gower (STB)  
5     Adam Kress (STB)  
6     Erik Light (STB)  
7     Victoria Miller (STB)  
8     Madison Saniuk (STB)  
9     Derek Van Becelaere (STB)

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1 P R O C E E D I N G S

2 MR. FALCONE: Okay. I think we'll go  
3 ahead and get started. Good morning. For the  
4 benefit of the Court Reporter, my name is Chris  
5 Falcone. I'm an attorney with the Board's Office of  
6 Proceedings. Welcome to this technical conference  
7 where we'll be discussing the Board's request for  
8 additional information raised in its February 19  
9 decision.

10 For the purposes of this technical  
11 conference, our focus will be on addressing technical  
12 questions you have regarding the Board's anticipated  
13 information requests. It's also an opportunity for  
14 you to provide information related to the  
15 feasibility of responding to these requests. Thank  
16 you for the information you have already provided in  
17 your letters responsive to the February 19 decision.

18 For the benefit of our Court Reporter,  
19 please speak clearly into your microphone and  
20 identify yourself each time you speak. The Court  
21 Reporter is welcome to interject if he can't hear,  
22 which does happen, so if that happens, let's address

1 his concern. A transcript of the hearing will be  
2 provided to participants after the close of the  
3 technical conference with an opportunity to propose  
4 appropriate redactions before being placed in the  
5 docket for this proceeding.

6 If the parties present any documents or  
7 slides during this conference, we ask that these be  
8 emailed to us following the conference along with  
9 whatever confidential designations you may have. As  
10 the February 19 decision noted, we will not be  
11 discussing the merits of any terms either party has  
12 proposed for the new operating agreement. Related to  
13 that point, while staff can provide information  
14 clarifying the anticipated information requests, it  
15 cannot say how the Board would view or respond to a  
16 particular explanation given in response to an  
17 anticipated information request. That determination  
18 is up to the Board.

19 Similarly, while you are welcome to  
20 provide information regarding the feasibility, this  
21 is not the appropriate forum to present arguments as  
22 to whether the Board should inquire into any

1 particular subject matter in the anticipated  
2 requests. Those arguments can be made in your  
3 submission to the Board after it finalizes the  
4 information requests. Nor will Staff tell you based  
5 upon concerns you may raise about feasibility that  
6 you will not have to provide a response to a  
7 particular information request or otherwise discuss  
8 any future actions the Board may take in this  
9 proceeding.

10 To that end, there were some questions  
11 raised in your letters that Staff cannot address at  
12 this time, but we will endeavor to discuss all of the  
13 technical topics that we can. We appreciate your  
14 broader questions, but the focus today is  
15 necessarily on technical clarification and  
16 feasibility. Once again, we welcome you all and look  
17 forward to a fruitful and open discussion. If we're  
18 still going at 12:30, we'll plan to take a lunch  
19 break at that time.

20 First, we ask that each individual  
21 introduce themselves and please identify your  
22 particular area of expertise as it relates to this

1 technical conference. We'll start with STB Staff,  
2 who will give their names in the office in which they  
3 work.

4 MS. SANIUK: Madison Saniuk with the  
5 Office of Proceedings.

6 MS. COOPER: Anika Cooper, General  
7 Counsel.

8 MR. BREDENBERG: Rollin Bredenberg,  
9 Office of Economics.

10 MR. KRESS: Adam Kress, Office of the  
11 General Counsel.

12 MR. ANDERSON: Ian Anderson, Office of  
13 Economics.

14 MR. COLLINS: Davon Collins, Regulatory  
15 Counsel, CN.

16 MS. KLUMPP: Rachel Klumpp, Passenger  
17 Operations, CN.

18 MR. KUXMANN: Scott Kuxmann, Passenger  
19 Operations, CN.

20 MR. MATTEUCCI: Mike Matteucci, Interline  
21 Services, CN.

22 MR. HIRSH: David Hirsh, Dentons, outside



1 counsel for CN.

2 MS. GAINNEY: Kathryn Gainey, head of CN's  
3 Global Regulatory Affairs.

4 MS. SHIN: Shannon Shin at Dentons,  
5 outside counsel to CN.

6 MR. SAAT: Rapik Saat, Regulatory  
7 Costing, CN.

8 MR. COLLAZZI: Timothy Collazzi, Landman  
9 Corsi Ballaine & Ford, outside counsel for Amtrak.

10 MR. CUOMO: Jerry Cuomo, Landman Corsi  
11 Ballaine & Ford, outside counsel for Amtrak also.

12 MR. PERRY: Christopher Perry, Amtrak Law  
13 Department.

14 MR. BLAIR: Jim Blair, Amtrak Host  
15 Railroads.

16 MR. MONTGOMERY: Kyle Montgomery, Amtrak  
17 Host Railroad Group.

18 MS. MILLER: Victoria Miller with the  
19 Office of Proceedings.

20 MR. VAN BECELAERE: Derek Van Becelaere  
21 with the Office of Proceedings.

22 MS. GOWER: Lindsay Gower with the Office

1 of General Counsel.

2 MR. LIGHT: Erik Light, Office of the  
3 General Counsel.

4 MS. FANCHER: Sarah Fancher, Office of  
5 Proceedings.

6 MR. FALCONE: Okay. Thank you. Chris  
7 Falcone again. We will now turn to addressing the  
8 questions raised by the parties. I'll go through  
9 each of the questions submitted, proceeding by topic  
10 area, addressing CN's questions on a particular  
11 topic first, followed by Amtrak's questions on that  
12 topic. When discussing a particular question, we'll  
13 be putting it on the screens here for everyone's  
14 reference, but we do not plan to read the questions  
15 aloud. Discussion on each question will begin by  
16 Staff providing a response. The parties will then  
17 have the opportunity to ask follow-up questions or  
18 seek additional clarification.

19 First topic is, on time performance and  
20 CN's schedule about schedule status. This is one of  
21 those questions where the information sought is  
22 regarding future determinations by the Board.

1     Therefore, we can't speak to this. And next would be  
2     Amtrak's question on schedule status as well. Again,  
3     Staff can't respond to this question to the degree it  
4     would require us to speak to what the Board might do  
5     if the schedule disputes remain unresolved, but  
6     Amtrak's question here mentions they would like to  
7     discuss the disputed schedules. So if there is  
8     anything else Amtrak would like to say about these  
9     schedules, please do so now.

10                 MR. CUOMO: Sure. And thank you very  
11     much, Mr. Falcone. It was in general a largely  
12     open-ended question. We had some of the same  
13     questions that were posed by CN, which at the end of  
14     the day it's as stated in the last sentence of our  
15     letter, which is really what are the Board's  
16     expectations for a response from the parties with  
17     respect to that the schedules need to be certified.

18                 As you know, there are disputed  
19     schedules, six, at issue here, and we have ideas on  
20     how we think those schedules should be handled as  
21     part of an operating agreement that the Board may  
22     implement. I'm not sure if that's something that's

1 appropriate for us to go into at this conference or  
2 if it's just something we address in our written  
3 submission, but we just wanted some more information  
4 around what the Board's expectations were from the  
5 parties with respect to a response to that particular  
6 question.

7 MR. FALCONE: Okay. I will say, these  
8 proposed information requests are not final, and so  
9 we will take into account the issues raised by your  
10 questions here, so they might look a little different  
11 when they're finalized, but again, we can't  
12 speculate as to what the Board might do when they  
13 finalize these questions.

14 MR. CUOMO: And just if I can give you a  
15 touch more color --

16 MR. FALCONE: Sure.

17 MR. CUOMO: -- just from our perspective  
18 on what we're kind of thinking through. As you know,  
19 from the FRA's final rule on metrics and standards,  
20 there was a process set forth where schedules were  
21 disputed. There was an ADR process, which I believe  
22 both sides have gone through and we've still landed

1 with disputed schedules. And although COTP applies  
2 to those disputed schedules, we weren't sure if the  
3 Board was going to require, as an absolute  
4 requirement, that there be certified schedules as  
5 part of an operating agreement. And if there is, I  
6 think CN had the same question that we did that now  
7 that we've gone through the ADR process that was  
8 required by the final rule, what did the Board have  
9 in mind for us to try and reach a mutual agreement on  
10 a certified schedule if that's what the Board is  
11 absolutely going to require.

12 MR. FALCONE: Okay. Understood.

13 MR. CUOMO: Yep. Thank you.

14 MR. HIRSH: Could I respond briefly?

15 MR. FALCONE: Yes.

16 MR. HIRSH: A couple of points.

17 MR. FALCONE: Oh, yes.

18 MR. HIRSH: Just -- David Hirsh. I  
19 think the parties had an opportunity in their  
20 extensive prior pleadings to discuss the  
21 possibilities of what would happen in the event they  
22 did not reach agreement on the schedules. So I want

1 to confirm that the next filings we make are not  
2 intended, should not be making proposals for changes  
3 to the operating agreement or prior proposals the  
4 parties have made. In other words, go to the merits  
5 and make arguments like that in response to this  
6 question, and I would hope that the follow-up  
7 decision by the Board would make that clear.

8 Secondly, it's not correct that we went  
9 through the FRA process for these six schedules.

10 MR. FALCONE: Okay.

11 MR. HIRSH: We reached impasse where CN  
12 wanted to follow that process, part of which included  
13 the issuance of a written decision at the end of the  
14 non-binding mediation, and Amtrak refused to agree to  
15 have any kind of written decision, instead asked for  
16 a one-day mediation cap that would not result in a  
17 written decision, which in our view could allow a  
18 very non-productive one-day meeting. So, we never  
19 ended up actually going through the non-binding  
20 mediation for these six schedules.

21 MR. FALCONE: Right. Yes. I believe  
22 that was in your briefs.

1                   MR. HIRSH: It could have happened  
2 subsequent to the brief, so it's worth mentioning  
3 that it never happened. The other thing I think  
4 might be worth mentioning is we did resolve one issue  
5 with respect to the Illini/Saluki schedules. I think  
6 subsequent to the pleadings.

7                   MR. FALCONE: Okay.

8                   MR. HIRSH: That was we redistributed  
9 recovery time, which is a critical change in order to  
10 modify the schedules to work well with Customer OTP  
11 versus an Endpoint OTP, which they were originally  
12 developed for, and that went into effect in January  
13 2023, I believe, and it has had a beneficial effect  
14 on COTP since that time.

15                  MR. FALCONE: Okay. That schedule is one  
16 of the certified?

17                  MR. HIRSH: No. I am talking about the  
18 six schedules that are uncertified, four to  
19 Illini/Saluki and two for the City of New Orleans.

20                  MR. FALCONE: Okay.

21                  MR. HIRSH: This refers to the four for  
22 the Illini/Saluki. There are other disputes with

1     respect to those schedules.

2                   MR. FALCONE:   So it's not --

3                   MR. HIRSH:    So they remain uncertified.

4                   MR. FALCONE:   Right.

5                   MR. HIRSH:    Yes, all six remain  
6     uncertified.

7                   MR. BLAIR:    Actually, this is Jim Blair.  
8     I am from Amtrak.   In the context of the final rule,  
9     they're disputed, not uncertified.   There is a  
10    category --

11                  MR. FALCONE:   Yeah, turn on your mic,  
12    please.

13                  MR. BLAIR:    There is a category and the  
14    final rule that allows an uncertified schedule.  
15    These are disputed.   That's a separate category, just  
16    for clarification.

17                  MR. FALCONE:   Okay.   I think we'll move  
18    on to incentives and penalties and CN's question  
19    about penalty and payment data.   So Staff can't  
20    comment on whether the Board might decide to reduce  
21    the scope of this request, but if CN would like to  
22    provide some additional information regarding



1 feasibility, Staff would welcome that. In  
2 particular, we'd be interested in the time and  
3 resources CN believes it would take to fulfil the  
4 current request, how CN would propose to modify the  
5 request, the time and resources it believes it would  
6 take to fulfil a modified request.

7 If you have that information and why CN  
8 believes data provided under such modified request  
9 would provide the Board with a representative sample  
10 of the outcomes, its proposed incentive and penalty  
11 scheme would generate. So if you want to address  
12 some or all of those.

13 MR. HIRSH: Thank you. We're happy to  
14 address that. We appreciate the opportunity to do  
15 so. So we've been working hard to sort of plot out  
16 the steps and assess and identify and obtain the  
17 resources necessary to meet the Board's request.  
18 During the pendency of the proceeding, the parties of  
19 course have been proceeding under the current  
20 incentive penalty system that's in place under the  
21 existing agreement.

22 So going back to employ the modifications

1     that we had proposed to respond to the Board's  
2     interim decision, it requires considerable work.  
3     Among other things, we need to account for the  
4     addition of the Blue Water and the Wolverine services  
5     which had been under -- as folks of their conversant  
6     with the operating agreement will recognize, it's  
7     been under a different sort of incentive penalty  
8     system and the parties had agreed that that should  
9     get merged together with the other ones. But, of  
10    course, it's never been in the system prior to this.

11                 So that's one of the modifications we  
12    need to make. We have to account for the new and  
13    modified relief items. For the first time, we have  
14    to apply relief items on a segment-specific basis  
15    because we're now measuring at checkpoints along the  
16    way rather than at the end point. I'm just trying to  
17    give you a flavor for the things we're looking at and  
18    doing. We have to account for late and early  
19    arrivals because we have multipliers for that.

20                 One of the things the Board had asked us  
21    to do in the interim decision was to have a lateness  
22    sort of a multiplier, and we had proposed that in

1 sort of an extreme early arrival multiplier on the  
2 other side. And then we have to deal with key  
3 factors that need updating. We may have a couple of  
4 questions for you on that, recognizing you may not be  
5 able to answer them.

6 Factors such as checkpoint weighting and  
7 the RTB base. The RTB, that's the Recovery Time  
8 Base, is a complicated thing, but it basically allows  
9 you to have a share of Recovery Time that's split  
10 between the parties so that the host or CN in this  
11 case doesn't take all the recovery time for itself.

12 And, of course, we have to apply a new  
13 penalty and incentive table, including the  
14 application for the first time of a 70 to 79 percent  
15 range, which previously had been kind of a zero  
16 middle ground where there was no incentives or  
17 penalties. So that's some of the tasks that we have  
18 to do. I guess I would like to pause for a second  
19 before I continue, just ask a couple questions  
20 related to a couple items that I just mentioned. So  
21 our proposal, not surprisingly, had a lag in things  
22 like the checkpoint weights.

1                   So it said, so for 2024, ordinarily you  
2     would've used 2023, the actual passenger numbers to  
3     do the weighting for the checkpoints for 2024, and  
4     then you would kept moving 2025, use 2024. Now going  
5     back and looking at 2024 where we have the actual  
6     2024 weights available.

7                   MR. FALCONE: Uh-huh.

8                   MR. HIRSH: It makes sense to us that we  
9     would use the 2024 weights, instead of using 2023 as  
10    technically our process would require. We have a  
11    similar point for the RTB, the weighting of that,  
12    which is based on delays. We would suggest, and  
13    again, I don't know if you could respond to this, it  
14    just makes sense to us, we would use actual 2024  
15    weights for that rather than 2023. So that's a  
16    question we would ask and I'll pause. You can tell  
17    me if you have an immediate reaction to that or  
18    can't respond to that or?

19                  MR. FALCONE: I mean, I can't say what  
20    the Board would ask you to submit. I guess, it does  
21    raise the question for me, is the reason you would  
22    use delayed data, is just too difficult to use real

1 time.

2 MR. HIRSH: No, what I'm saying is --

3 MR. FALCONE: No, I understand. You're  
4 saying you now have it, but I guess, why is it the  
5 proposed procedure that you would use delayed data  
6 normally?

7 MR. HIRSH: Well, because while we're  
8 running in 2024, we don't yet know what the weights  
9 of the checkpoint, we don't have a ridership history  
10 in 2024 while we're actually doing 2024. So we use a  
11 recent period as the history just for that weighting  
12 as an example, because it also allows us to have an  
13 idea going in as the relative weights and we can  
14 operate more efficiently to make sure that where we  
15 know one station is the biggest station to try to do  
16 what we can to expedite and be sure that that  
17 station's hit.

18 So there's some use in terms of our  
19 operations to have an idea in advance, rather than,  
20 in other words, operating and finding out after the  
21 fact this station had more passengers than you  
22 thought. So that's just a practicality. We're

1 flexible on that, but that was our proposal was to  
2 use a one-year lag.

3 MR. FALCONE: Yeah.

4 MR. HIRSH: So you get the point, which  
5 is now we don't have to do that. We actually know  
6 what 2024 was. We're pretty neutral on this. We  
7 just want to do what you guys want. We could do  
8 either way.

9 MR. FALCONE: Okay.

10 MR. HIRSH: I guess there's a similar  
11 point on the schedules themselves. We did have that  
12 one change. One substantive change in the  
13 Illini/Saluki schedules, where we redistributed  
14 recovery time. I guess we used the 2024 schedule, so  
15 maybe we don't have a question with that, with the  
16 RTB percentages. So, okay. I'll move on. As I  
17 said, I tried to lay out some of the steps that we  
18 have to do and it's laborious, but we have some good  
19 news. And the good news is, we think that we can  
20 automate most of this work, and once it's automated,  
21 it should make it feel easy for us to apply this  
22 whole incentive penalties scheme as we do right now,

1     because it's quite similar for future months and  
2     years. To do that, however, there's a lot of  
3     programming necessary, so that automation will take  
4     some time.

5                     Once we do it, we also need to test it.  
6     In addition to that, some tasks do have to be done  
7     manually and it's going to take time to sort of catch  
8     up because we haven't been doing it over the whole  
9     year to catch up and do a prior year. It's not super  
10    heavy, but there is some manual aspect to it. And  
11    the expertise required to do that resides primarily  
12    in our two Amtrak-dedicated people who are here  
13    today, which is Scott and Rachel over here, Scott  
14    Kuxmann and Rachel Klumpp, both of whom have  
15    extensive experience working with the operating  
16    agreement and with the delays, the relief items and  
17    the data. They understand all this, so they're a  
18    critical part of this and not something that we can  
19    just plug somebody else in.

20                    Of course, at the same time, they have to  
21    hold down their full-time jobs managing Amtrak's  
22    ongoing operations, but they've begun mapping out a

1 strategy to perform the manual part, and they'll also  
2 work on the cost calculations as I'll get to for the  
3 incremental cost side, which is our other big labor  
4 task. So, I'm jumping ahead to, I think, the  
5 question that you asked right now, and we'll get to  
6 the incremental costs, and obviously we will do both  
7 of these things at the same time in series. We're  
8 not going to do one and then do the other.

9               So, in series, we think that we can do  
10 everything without having to do shortcuts, which we  
11 were worried about. We thought maybe we'd have to  
12 find some ways to do shortcuts so that we could get  
13 this done in less than eight months, but we think we  
14 can do everything in about 90 days. Yes. And we're  
15 very fortunate to have Rapik here helping us with  
16 that as I guess we'll discuss. He's been a  
17 game-changer for us.

18               MR. FALCONE: Okay. So should I take  
19 that to mean that you're not proposing narrowing this  
20 request?               MR. HIRSH: That is kind of the  
21 good news, I think, that we believe that we can  
22 pretty much do the whole thing.



1 MR. FALCONE: Okay.

2 MR. HIRSH: And with the organization and  
3 the application of resources and a lot of overtime by  
4 these guys, yeah, we think we could do the whole  
5 thing.

6 MR. FALCONE: Okay. Thank you.

7 MR. CUOMO: Mr. Falcone, if you want, I  
8 know we didn't list this as a question in our letter,  
9 but I don't envy Rachel and Michael over there with  
10 the work they need to do. Kyle Montgomery from Host  
11 Railroads, he's here. He'll be taking the laboring  
12 oar on doing these calculations for us based on the  
13 methodology we proposed, and I don't think we have  
14 any problem with the sort of 90-day horizon that Mr.  
15 Hirsh mentioned. We think we can do ours fairly  
16 readily.

17 MR. FALCONE: Okay. Thank you. All  
18 right, we'll move on. The next question is CN's,  
19 about the Adirondack route. So we understand CN's  
20 statement here. Again, we can't speculate about the  
21 Board's ultimate conclusion, but we will take this  
22 statement into account.

1 MR. HIRSH: Chris, can I ask a question?

2 MR. FALCONE: Yeah.

3 MR. HIRSH: It might be useful, and I  
4 don't know if the Amtrak side is prepared to address  
5 this, but it strikes me as quite possible that they  
6 would agree with this.

7 MR. FALCONE: Uh-huh.

8 MR. HIRSH: And I don't know, but Jim and  
9 others down there, do you guys agree about the  
10 Adirondack?

11 MR. BLAIR: It is -- what's the question?

12 MR. HIRSH: The question is whether or  
13 not the Adirondack should be put into the operating  
14 agreement, even though it's a CNR service and has its  
15 own agreement.

16 MR. PERRY: Chris Perry from Amtrak. I  
17 don't think we're going to be answering substantive  
18 questions today. I want to keep this focused, as the  
19 Board wanted, on technical clarification, so.

20 MR. HIRSH: Fair enough.

21 MR. FALCONE: Okay. Next is Amtrak's  
22 question about host responsible delays. Specifically

1 delays at interlockings is not controlled by CN. We  
2 understand Amtrak's position that you don't believe  
3 you have the information necessary to respond to this  
4 request. So again, we'll take that into account when  
5 these information requests are finalized, but we  
6 can't provide any conclusions here today.

7 MR. CUOMO: Mr. Falcone, just, I just  
8 wanted to make sure that what we were saying was  
9 clear, and I know maybe when the Board issues a  
10 subsequent list of requests for information, if  
11 perhaps they can address this. And that's the issue  
12 that we raised about what is controlled and what is  
13 not controlled by CN. We've done a lot of briefing  
14 on that.

15 MR. FALCONE: Yes.

16 MR. CUOMO: I think the Board understands  
17 what we believe are interlockings controlled by CN.  
18 So if we can get some clarification perhaps on that,  
19 I think that would help both sides.

20 MR. FALCONE: Okay. Thank you.

21 MR. CUOMO: Thank you.

22 MR. FALCONE: Okay. Next, we have

1 Amtrak's question regarding "Do Not Counts". Again,  
2 we understand Amtrak's position regarding "Do Not  
3 Counts", that they don't believe that the operating  
4 agreement should include those provisions. And so  
5 we'll take Amtrak's position into consideration when  
6 finalizing these, but we can't comment beyond that.  
7 And what do you --

8 MR. HIRSH: Chris, thanks. One comment  
9 we'd like to make on this is, first of all, we think  
10 Amtrak's fully capable of addressing this issue if it  
11 has a position and it chooses to do so, whether or  
12 not it's part of its proposal, these are provisions  
13 that largely exist in the agreement today. And they  
14 can address it based on their experience and based on  
15 their projection of how the agreements would work.

16 And they themselves raise concerns in  
17 their own filings about the need to have some minimum  
18 duration. So this is a familiar issue to them. We  
19 think if they do want to address this, they should  
20 address it in their response. And our concern is  
21 that it be very clear that if they choose and they  
22 say they don't have arguments to make on this, that

1     they don't show up for the first time on reply.

2                   MR. FALCONE:   Okay.   Understood.   Thank  
3     you.

4                   MR. CUOMO:   Yeah, and understood.   Our  
5     point is, we can certainly in a vacuum put together  
6     our thoughts on what a minimum threshold should be.  
7     Our larger question is obviously the Board is  
8     endeavoring to put together a unified, cohesive  
9     operating agreement.   In our proposal, as a package,  
10    DNCs, as you know, are not a feature of it.   Our  
11    position was simply we're not really sure how much  
12    use that would be because any sort of minimum  
13    threshold that we come up with or propose, it won't  
14    fit anywhere within the cohesive whole of our  
15    Appendix 5 incentive and penalty system because DNCs  
16    aren't featured.

17                   But, of course, we'll be guided by if the  
18    Board wants us to provide that estimate with the  
19    understanding that it's not going to work as part of  
20    what we're proposing as a package, we can certainly  
21    endeavor to do that.

22                   MR. FALCONE:   Okay, thank you.

1                   MR. HIRSH: One further comment on that.  
2     The -- the question asked about DNC provisions  
3     proposed by CN. The answer that I'm hearing from  
4     there is about their own proposal. So the question  
5     is trying to address DNCs in CN's proposal, and  
6     that's what we're saying. Obviously, they can and  
7     they have in their filings.

8                   MR. FALCONE: Okay. Unless anybody has  
9     anything else on that, I'm going to move on to  
10    incremental costs. And for that, I'm going to turn  
11    it over to Madison.

12                  MS. SANIUK: Right. Good morning. I'm  
13    Madison Saniuk with the Office of Proceedings. And I  
14    will start with CN's questions about the cost  
15    estimates. In the last order, we asked for estimates  
16    of the incremental freight train delay costs that CN  
17    claims are incurred by CN and chargeable to Amtrak.  
18    And in response to this request, CN did raise  
19    concerns with the burden involved in providing  
20    incremental freight delay, freight train delay costs  
21    for each quarter of actual operations for calendar  
22    year 2024. And I understand you proposed estimating

1 costs by looking at a one- to two-month sample period  
2 in 2024, or by simplifying aspects of CN's  
3 methodology or by doing both of those things.

4           There were some other aspects to the  
5 question, but we're not really able to speak to how  
6 the Board would use the information or discuss any  
7 future actions they might take based on it. But we  
8 do want to hear your concerns about the burdens of  
9 your request and whether there's a less burdensome  
10 way to provide the information. Of course, you  
11 mentioned earlier that you thought you could respond  
12 to this data request and the -- the payment and  
13 penalty data request within about 90 days. Are you  
14 still proposing to use a shorter sample period or a  
15 simplified methodology? Like, is that what the  
16 90-day estimate is based on?

17           MR. HIRSH: So this is another, I would  
18 say, good news story. I don't think we're going to  
19 need to do shortcuts on this either. And what's  
20 happened is the Board knows and saw that we had a  
21 pretty labor-intensive process when we produced our  
22 first set of incremental costs trying to -- in

1 meeting the rigorous standards that the Board had  
2 established in its interim decision.

3 And that effort had covered just one  
4 month in December 2019. It was led by outside  
5 consultants who worked with a variety of in-house CN  
6 teams. We knew that if that methodology were  
7 applied on a daily basis as we went along, it would  
8 be labor-intensive, but it would be reasonably  
9 doable. But the thought of doing this work for a  
10 lengthy retroactive period was kind of daunting.  
11 Well, fortunately CN has recently added to its team  
12 Dr. M. Rapik Saat, who's here today, who's now a  
13 Senior Manager of Regulatory Costing as he noted.

14 And Dr. Saat, whose PhD is in Civil  
15 Engineering, was formerly professor at the University  
16 of Illinois Urbana-Champaign, as well as Director of  
17 Operations Analysis at the AAR. And among his other  
18 skills, he's highly respected as a data and  
19 statistical analyst. With his knowledge and his  
20 access to various CN systems internally and its  
21 mainframe, he has been able to pretty quickly move  
22 forward with setting up teams to automate the process



1 of identifying the incremental freight delay costs  
2 and with -- in costing those delays. So all of that  
3 following the methodology that was laid out in our  
4 prior pleadings.

5           So, some of the critical tasks he and his  
6 team are working on are to automate extraction of  
7 delay information from our SRS database. He's  
8 working with a CN team to do that. Pulling and  
9 processing electronics data that adds a lot of  
10 precision to all of the costing work and the  
11 assessment of delays themselves, pulling and matching  
12 the crew information, pulling and matching the car  
13 hire costs. And updating locomotive costs, in  
14 accordance with R-1 information.

15           So, this is a major step forward for us  
16 in making our proposed methodology much faster,  
17 easier and less expensive to implement. When this  
18 programming is complete, this automation means that  
19 the process can be applied almost as efficiently to a  
20 full year as to a month. So, we believe the work  
21 that this advancement will allow us to not have to  
22 take shortcuts on this. It's not impossible that

1     there are some places we might suggest a minor  
2     change here or there, but fundamentally, if we do  
3     that, it's because we've seen an opportunity to  
4     actually improve or make the processes more  
5     conservative.

6             And again, our thought is we can do this  
7     within the same 90-day period. I should have  
8     mentioned that not all aspects of this can be  
9     automated. Some delays, for example, we would still  
10    be pulling replays for foreign locomotives. And  
11    that, again, is a pretty laborious task. And the  
12    work would largely fall here on Rachel. So, she  
13    would do double duty and working on the incentive  
14    penalties, but also work with others to pull that  
15    kind of information. So, we're very hopeful that the  
16    Board will establish a timeframe that would let us  
17    complete that automation process. I think that, in a  
18    sense, moots some of the questions we had otherwise  
19    asked about shortcuts.

20            MS. SANIUK: Okay. And just a follow-up  
21    question then, would the programming, the automation  
22    still -- would it still be feasible using that to

1 provide the underlying calculations and assumptions  
2 that it's based on?

3 MR. HIRSH: Yes, we will document what we  
4 produce in a way that one can follow. Rapik, do you  
5 agree with that?

6 MR. SAAT: Yeah.

7 MR. HIRSH: We've talked about assuring  
8 that we'll document to the standards that the Board  
9 requires.

10 MR. SAAT: I'm going to follow the same  
11 format, and in the past of all the workpaper that we  
12 can look at each record and verify the actual delay  
13 events.

14 MR. ANDERSON: Yeah, I think it would  
15 just be helpful that everything is transparent,  
16 clear, traceable. We don't want to reverse-engineer  
17 from an Excel file. So, a narrative that reads from  
18 beginning to end, that would make things much quicker  
19 for the Board. If there's any computer code, similar  
20 idea, not trying to decipher things, but really just  
21 reading from the top to the bottom from a defined  
22 starting point input to an ending point output.

1                   MR. HIRSH: Our goal will be to set it up  
2 so that essentially you can replicate.

3                   MR. FALCONE: Yes.

4                   MS. SANIUK: Okay. And so are there any  
5 other questions on this request?

6                   MR. HIRSH: I will say this does require,  
7 we're going to do extensive testing to make sure that  
8 everything's working together. Because this is a new  
9 automated process, we would not object to getting  
10 more than 90 days to be sure that we get it right.

11                  MS. SANIUK: How much additional time do  
12 you think you'd be looking at?

13                  MR. HIRSH: I think one more month would  
14 help us have greater assurance. Because there  
15 remains uncertainties, we work very hard to assess  
16 things at this point, but sometimes you run into  
17 something that's unexpected and to debug and et  
18 cetera, that would give us some added assurance.

19                  MS. SANIUK: All right. So there are no  
20 other questions. I'll move on to the questions about  
21 the per mile charge. And we'll start with the CN  
22 question. I think it's item (e) on their response

1 pages 3 and 4. All right. So I think CN asked if  
2 the proposed per mile charge should be fixed for the  
3 duration of the new operating agreement or  
4 adjustable. And also I guess whether the parties  
5 need to propose a methodology for those adjustments  
6 if they're proposed.

7 And they're also interested in whether a  
8 reasonable cost per hour freight train delay would be  
9 something they can propose in addition to, or instead  
10 of, a cost per freight train mile. So again, I'm not  
11 really able to discuss any future actions the Board  
12 might take in this proceeding or what specifically  
13 they would require in the final information request.  
14 But I guess as -- what kind of additional details do  
15 you think you would need to answer the question, the  
16 technical conference order?

17 MR. HIRSH: So a couple points on this.  
18 First of all, the discussion we just had about our  
19 efforts on the general incremental costing affects  
20 this, because given the burden of doing it in  
21 December 2019, largely by hand, by an outside  
22 consultant who couldn't integrate his efforts with

1 the CN teams in the mainframe, and we had suggested  
2 ourselves, it would be nice if we didn't have to go  
3 through that and we were able to kind of reach  
4 agreement or have some standard number that would  
5 allow us to do that without all the effort.

6           Given the efforts we're making to  
7 automate it, I think it makes this less important to  
8 us because I think we can do the real thing rather  
9 than have to go to some kind of a flat rate. And of  
10 course that's economically a stronger approach. Now  
11 if we do want to talk about this, though, I guess we  
12 would be asking whether the Board, in its next order,  
13 might sort of broaden the request to allow for things  
14 that are not simply per Amtrak train mile charge  
15 based.

16           We can do that. We see various ways, if  
17 we wanted to go to a simplification that we could  
18 approach that. We're still beginning to consider the  
19 issue. But you could go from anything from a single  
20 unchanging per train mile to apply for the full term  
21 to assuming variations are permissible for either  
22 cost calculation changes, indexing for that, or

1     trying to implement and include factors that might  
2     affect the level of delay.     So, if we do that, those  
3     kinds of approaches allow you to have sort of a more  
4     of an estimate that's a per hour delay kind of  
5     approach, which is closer to what's actually  
6     happening.

7                     So again, coming back less important for  
8     us now because we think we can probably do the whole  
9     deal.   We don't really need to have that.   There  
10    might be still some benefits to it.   If the Board  
11    remains interested in this, we would just ask that  
12    maybe it broaden its question to allow us more leeway  
13    to consider and possibly make different proposals.

14                    MS. SANIUK:   Thank you.   So, do you have  
15    any thoughts on how long it would take to respond to  
16    this request?

17                    MR. HIRSH:   We don't see this as adding  
18    time beyond the periods that we've discussed up to  
19    this point.

20                    MS. SANIUK:   All right.   Thanks.   So, any  
21    other questions from CN on this?   All right.   Great.  
22    Let's move on to the Amtrak question.   And so Amtrak

1 would like to discuss the Board's directive to  
2 provide a reasonable per Amtrak train mile charge.  
3 So, what would you like to discuss?

4 MR. CUOMO: Yes. Open-Ended request.  
5 So, from a technical perspective, what our concern is  
6 about that question is, and I'm sure you're all  
7 familiar with the incremental costs that are being  
8 sought, there are costs related to things like fuel  
9 costs, crew costs that are driven by data that is  
10 exclusively within CN's possession -- fuel costs,  
11 crew benefits, things of that nature. We just don't  
12 have visibility into that.

13 So from that perspective, the Board  
14 having posed the question to us to provide a per mile  
15 charge, we're struggling to see how we would have the  
16 data to provide any useful response to the Board on  
17 that. Simply stated, we just don't have the data to  
18 provide that response. That's the technical piece of  
19 it, certainly I'm sure it's not lost on anybody here  
20 that we don't believe a per mile charge is consistent  
21 with the Board's very strict requirements, the  
22 rigorous requirements that Mr. Hirsh had referred



1 to.

2 So, using that as a surrogate, we view  
3 that as sort of inconsistent with the August 2019  
4 award. But I don't want to stray too much into the  
5 merits per Mr. Falcone's directive. But really the  
6 practical issue for us as far as our upcoming  
7 response to the request for information is we just  
8 don't know that we have enough information to provide  
9 any meaningful response on this.

10 And I guess our suggestion would be  
11 whether the Board perhaps can consider whether maybe  
12 this question maybe more appropriately should be  
13 directed exclusively to CN and perhaps not to Amtrak.  
14 And obviously once CN turns in their submission,  
15 we'll provide a response and any thoughts that we  
16 have on their per mile charge. But whether we can  
17 come up with our own per mile charge has the  
18 difficulties that I outlined.

19 MS. SANIUK: Okay, thank you.

20 MR. HIRSH: I would just make one quick  
21 comment, which is this is asking for methodological  
22 approach as we understood it, that it doesn't have to

1 be driven by immediate specific data. And so I just  
2 raised the same point I raised previously on the "Do  
3 Not Counts". If they have thoughts on the  
4 methodology, they should express those in their  
5 response and not save everything for reply so that we  
6 have no chance to respond to them.

7 MR. CUOMO: Well, we're not trying to  
8 save anything for reply. We just don't know that  
9 there's anything that we can say in our opening  
10 submission on this.

11 MS. SANIUK: All right, thank you.  
12 Anything else that you wanted to raise on this  
13 request or any other questions?

14 MR. CUOMO: Nope, that's it from us.

15 MS. SANIUK: Okay. then I guess I'll  
16 turn it back over to Chris.

17 MR. FALCONE: Great. So lastly, we have  
18 miscellaneous stuff. We'll start with Amtrak's  
19 question about reopener. Again, can't say what we  
20 think the Board might determine is a reasonable  
21 reopener requirement. I don't know if you had  
22 anything else you wanted to add on that.

1                   MR. CUOMO: So the order itself refers to  
2 or asks both parties to specifically address a  
3 possible reopener that was linked to amendments  
4 to, or changes to, the lookback provision. I guess,  
5 and we obviously had a fundamentally different view  
6 certainly from CN about --

7                   MR. FALCONE: Uh-huh.

8                   MR. CUOMO: -- what the Board was  
9 inviting as far as concrete action, if there was  
10 underperformance on any of the routes. Seems to us  
11 from the order that the Board is of the mind that the  
12 proposals that we made and that CN made are not  
13 really what the Board had in mind. So is it -- I  
14 guess we wanted to get a little more feedback on what  
15 the Board thought would be reasonable, and if you  
16 can't provide that, that's fine.

17                   I guess my one question would be, and  
18 maybe the Board can clarify this in a subsequent  
19 order -- I trust that the concrete action that they  
20 might find acceptable, it's not limited to use of  
21 the lookback provision, meaning there could be other  
22 concrete action outside a change or an amendment to

1 the lookback terms that the Board might employ as  
2 reasonable concrete action. And if you can't answer  
3 that today, that's absolutely fine.

4 If the Board could clarify that, I think  
5 it would help us here on the Amtrak side to come up  
6 with a set of concrete proposals for concrete action  
7 that isn't in the realm of sort of what was a  
8 non-starter, I guess, in the Board's view that we  
9 proposed last time. So we would ask for that. I  
10 guess that bit of clarification would be helpful to  
11 us.

12 MR. FALCONE: Okay. Noted. Is there  
13 anything you wanted to say on that?

14 MR. HIRSH: I would say that from our  
15 perspective the request was fairly clear that it  
16 wasn't limited. It talked about concrete action in  
17 order to resolve potential future performance  
18 disputes and to prevent sustained poor performance.  
19 That certainly to our mind went beyond fiddling with  
20 the lookback itself. And of course we made a  
21 proposal that really started off with assessing  
22 what's going on on the ground.

1                   And we think that when we talk about  
2     trying to address performance issues, it's important  
3     to try to figure out what's happening and ways to fix  
4     that. And we had a process for collaborating  
5     informally first, and then increasingly in a formal  
6     way leading ultimately to an arbitration that could  
7     actually make binding changes. So that was our  
8     effort to at least initially do that. And then we  
9     see you asking kind of further questions about  
10    actual potential changes to the lookback. And so for  
11    our part, I think we get the question. I think we  
12    don't see a lot of issue with understanding where the  
13    Board's headed or what it's seeking.

14                  MR. FALCONE: Okay. Thank you. Okay.  
15    We have one last question here from CN. It's  
16    generally about timing. I know we've sort of said  
17    some additional things about your estimated timing.  
18    I don't know if that changes this question here, so.

19                  MR. HIRSH: Yeah. You know, when we  
20    wrote this, we were very concerned that we might need  
21    six months for the costing and the incentive  
22    penalties. I think we've driven that down to the

1 sort of 90 or 120 days with the cushion that we've  
2 been talking about today. If that's within the  
3 acceptable bounds of the Board, then I don't think  
4 we'd see the need for phasing.

5 MR. FALCONE: Okay.

6 MR. HIRSH: The point we're raising, if  
7 the Board wanted to receive certain items faster, we  
8 could see that being accomplished through the  
9 phasing.

10 MR. FALCONE: Okay. And so, just to be  
11 clear, it sounds like both sides were okay with  
12 approximately 90 days, maybe with an extra month for  
13 the incremental cost testing?

14 MR. HIRSH: That's correct, from CN.

15 MR. FALCONE: Did Amtrak have issues?

16 MR. CUOMO: Amtrak is fine with that.

17 MR. FALCONE: Okay.

18 MR. HIRSH: Yeah, just to be clear, we  
19 will test both the incremental costs, also the  
20 incentive penalty side, right. Because there's a lot  
21 of work going on there as well.

22 MR. FALCONE: Okay. That's all of the

1 questions. I don't know if anyone else on Staff has  
2 something.

3 MR. ANDERSON: Yeah, I might have failed  
4 to mention this before, but just on the  
5 methodological --

6 MR. HIRSH: Sure.

7 MR. ANDERSON: Thank you. This is Ian  
8 Anderson. On the methodological documentation for  
9 incremental costing, et cetera, just it would be  
10 helpful not only to be able to read down the page,  
11 top to bottom to know what steps were taken, but just  
12 any formulas or anything like that, if those could be  
13 typed out in the document itself. Again, just to be  
14 clear, we don't want to reverse-engineer from an  
15 Excel file to kind of imagine what the formulas are,  
16 the inputs and outputs. You could literally type an  
17 equation in the document. That would be very  
18 helpful.

19 MR. HIRSH: Okay. I think the question  
20 that we're talking about would be really helpful for  
21 us to be sure that we have the time to fully document  
22 things because it requires some significant

1 documentation as you're suggesting.

2 MR. COLLAZZI: This is Tim Collazzi from  
3 Landman Corsi. I just have a follow-up question  
4 about what you're asking for as far as the inputs  
5 that CN is going to be using for the automation.  
6 Are you also asking that the source code be provided  
7 as far as the programming that went into automating  
8 the system?

9 MR. ANDERSON: I think the interest for  
10 more quick evaluation of the inputs and outputs would  
11 be for as much transparency as possible. So not  
12 everyone is a computer coder, but if you're able to  
13 read from the top of the page to the bottom and  
14 understand what went in and what came out, that would  
15 be ideal.

16 MR. BLAIR: This is Jim Blair from  
17 Amtrak. Ian, can I follow up on that? I think to  
18 Tim's point, perhaps if the Board is looking to  
19 ultimately recreate the analysis or be able to  
20 replicate the analysis, I presume you need both the  
21 source data, to Tim's point, the coding that created  
22 the extraction process, the intermediate process



1 data, any post-processing that takes place after that  
2 and then the final data. Is that correct?

3 MR. ANDERSON: I mean, I think in the  
4 interest of transparency, those are helpful things to  
5 have. But again, the point is to be able to read  
6 methodologically from the top of the page to the  
7 bottom and be able to understand how the methodology  
8 works, what data is input into different equations  
9 and what comes out of those equations.

10 MR. HIRSH: I'd like to suggest that  
11 there's value in leaving it to the parties themselves  
12 in the first instance to try to document their work  
13 and recognizing that follow-up questions formally and  
14 informally can always happen after the fact rather  
15 than trying to dictate in advance exactly what  
16 parties will provide.

17 MR. CUOMO: Just a housekeeping issue,  
18 we've talked about the timeframe for opening  
19 submissions. I think on our side of the table here,  
20 we're anticipating a fair amount of work to respond.

21 MR. FALCONE: Right.

22 MR. CUOMO: Particularly on incremental

1 costs and the like, whatever timeframe the Board sets  
2 for opening submissions, if we can have a similar  
3 period of time for responses, I think that would  
4 facilitate more streamlined, efficient briefing.

5 MR. FALCONE: Okay. Does CN have  
6 thoughts about reply timing?

7 MR. HIRSH: Obviously, traditionally  
8 there's been less time for replies than for the full  
9 initial filing and we would expect and I believe the  
10 Board should be able to adhere to that.

11 MR. FALCONE: Okay. Anyone else on Staff  
12 have anything further?

13 MR. ANDERSON: Nope.

14 MR. FALCONE: CN, Amtrak, anything?

15 MR. HIRSH: Nothing more from us.

16 MR. CUOMO: Nothing further from Amtrak.

17 MS. GAINNEY: Except just to thank  
18 everyone for your time today. We really appreciate  
19 it. We know this takes a lot of time to prepare for  
20 something like this, so thank you all.

21 MR. FALCONE: Oh, thank you. And I guess  
22 that concludes the conference. Thank you all for

1     coming.

2                     MR. CUOMO:   Thank you.

3                     MR. HIRSH:   Thank you.

4                     (Whereupon, at 10:58 a.m., the technical  
5     conference was concluded.)

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