4th Quarter 2018 Cases by Category/Region*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	46	6	14	10	7	9
Arrange Meeting	3	2	0	1	0	0
Bus Issue	1	0	0	0	1	0
Coal Dust	1	0	1	0	0	0
Educational	1	0	0	1	0	0
Household Movers	18	1	2	3	4	8
Information-Economic Data	4	0	1	2	0	1
Information-Non Economic Request	2	1	0	0	0	1
Motor Carriers (trucks)	5	0	1	0	0	4
Railroad Abandonment/Loss of Service	1	0	0	1	0	0
Railroad Amtrak/Passenger Issue	1	0	0	0	0	1
Railroad Billing Dispute	1	0	1	0	0	0
Railroad Blocked Crossings	40	0	0	31	0	8
Railroad Demurrage Charges	12	0	4	0	2	6
Railroad Embargo	3	0	2	1	0	0
Railroad Environmental Issues	1	1	0	0	0	0
Railroad Financial Issue	1	0	0	0	1	0
Railroad Grade Crossing Issues	3	0	1	1	0	1
Railroad Idling Engines/Parked Trains	1	0	0	1	0	0
Railroad Labor Issues	2	0	1	0	0	1
Railroad Lease of track or equipment	2	0	0	0	1	1
Railroad Liability Issues	1	0	1	0	0	0
Railroad Noise - Airhorn, Safety, etc	3	0	0	1	1	1
Railroad Operating Authority Issue	1	0	1	0	0	0
Railroad Preemption	6	2	1	1	1	1
Railroad Private Car Mileage	1	0	0	0	0	1
Railroad Rate Levels/Increases	5	0	3	0	1	1
Railroad Reciprocal Switching	1	1	0	0	0	0
Railroad Service Issue	17	4	4	5	2	2
Railroad Tariff Issue	2	0	0	0	1	1
Rails to Trails	10	2	1	3	3	1

Real Estate Matter	4	0	1	2	0	1
STB Authority Question	4	2	0	2	0	0
STB Information	36	5	3	5	4	19
STB Jurisdictional Question	6	1	3	0	1	1
STB Procedural Assistance	50	7	12	4	7	20
STB Recordations or Security Interests on Rail Cars	3	0	0	1	1	1
STB Records Assistance	28	5	10	6	1	5
STB Webpage/Downloading Assistance	2	1	0	0	0	1
Water Carrier	6	0	1	1	0	3
Wrong Agency Calls	6	0	0	0	0	6
Other	5	1	2	1	0	1
Total	343	42	71	84	39	107

*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

4th Quarter 2018 Cases per Commodity Group*

Commodity Group	Number
Aggregates	2
Agricultural Products	13
Automobile	2
Chemicals	5
Coal	3
Empty Freight Cars	6
Forest Products	5
Household Goods	14
Industrial Products	10
Intermodal	2
Metals and Minerals	2
Not Specified by Shipper	6
N/A	255
Other	12
Passenger	9

Total	346

*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.