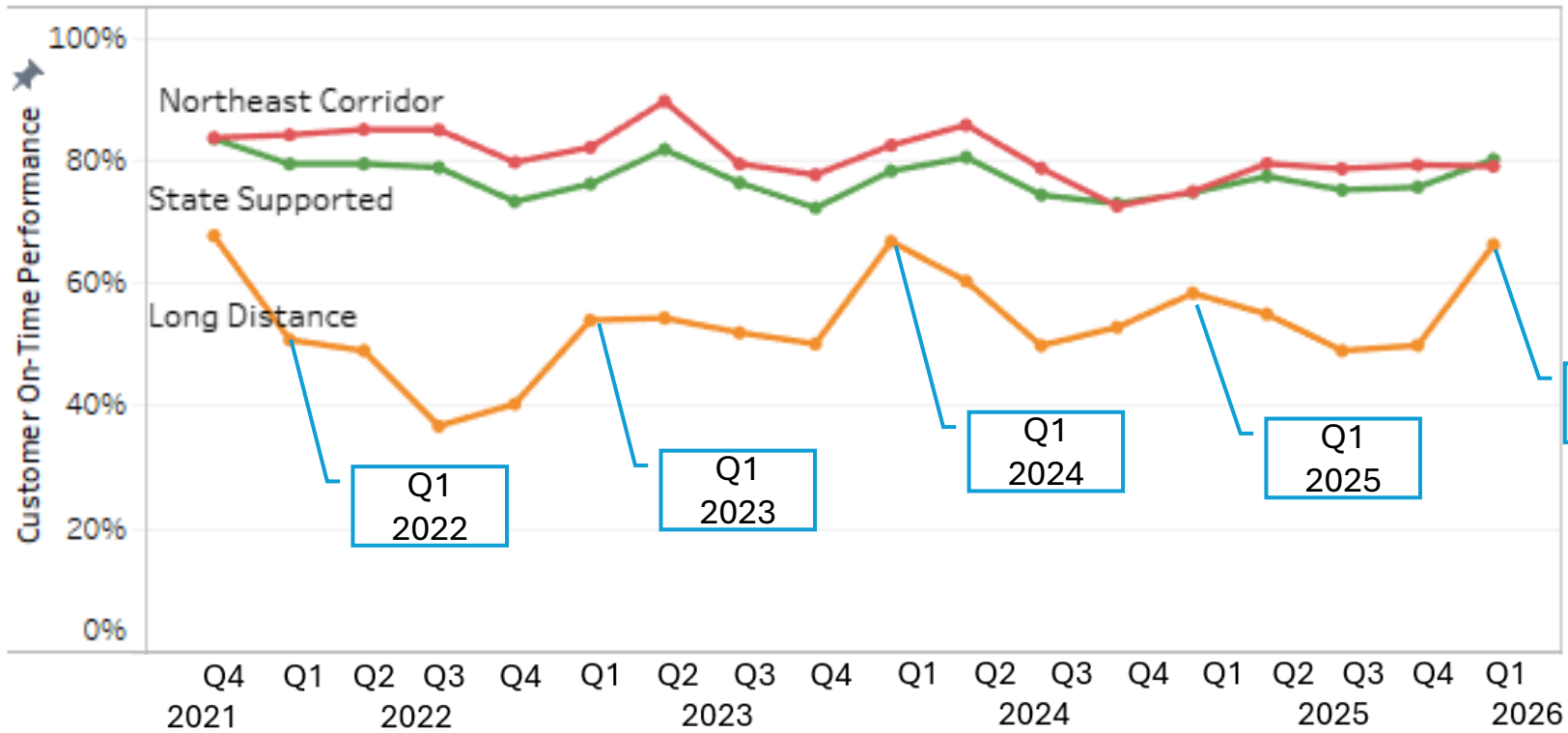




Amtrak On-Time Performance  
Q1 2026

# Amtrak Customer On-Time Performance Across All Quarters by Service Type



Historic Trends  
Q4 2021 – Q1 2026  
(July 2021 – December 2025)

Q1  
2026

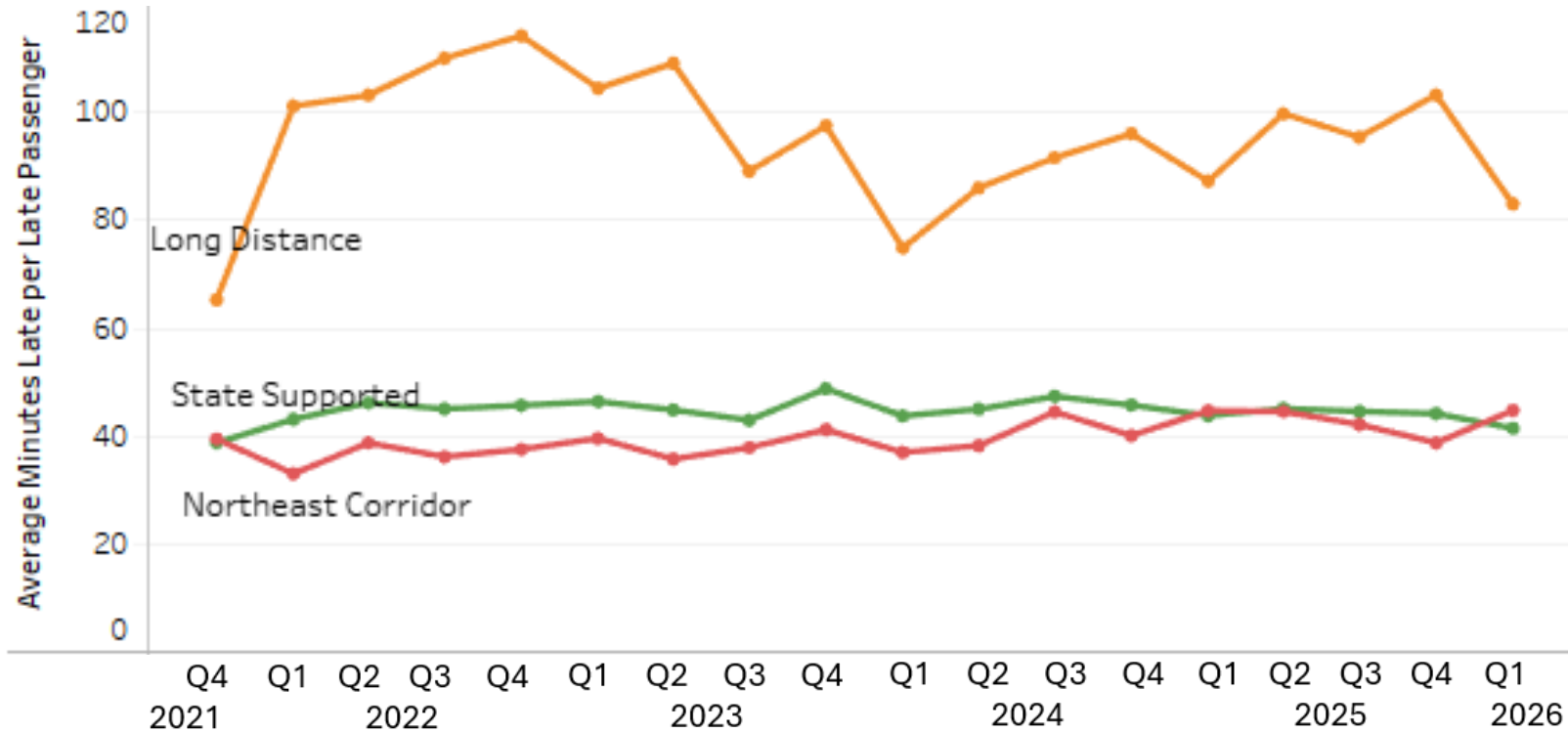
Q1  
2022

Q1  
2023

Q1  
2024

Q1  
2025

## Amtrak Customer On-Time Performance Across All Quarters by Service Type



Average Minutes Late Per  
Late Passenger

NEC: 41 minutes  
State Supported: 45 minutes  
Long-Distance: 97 minutes

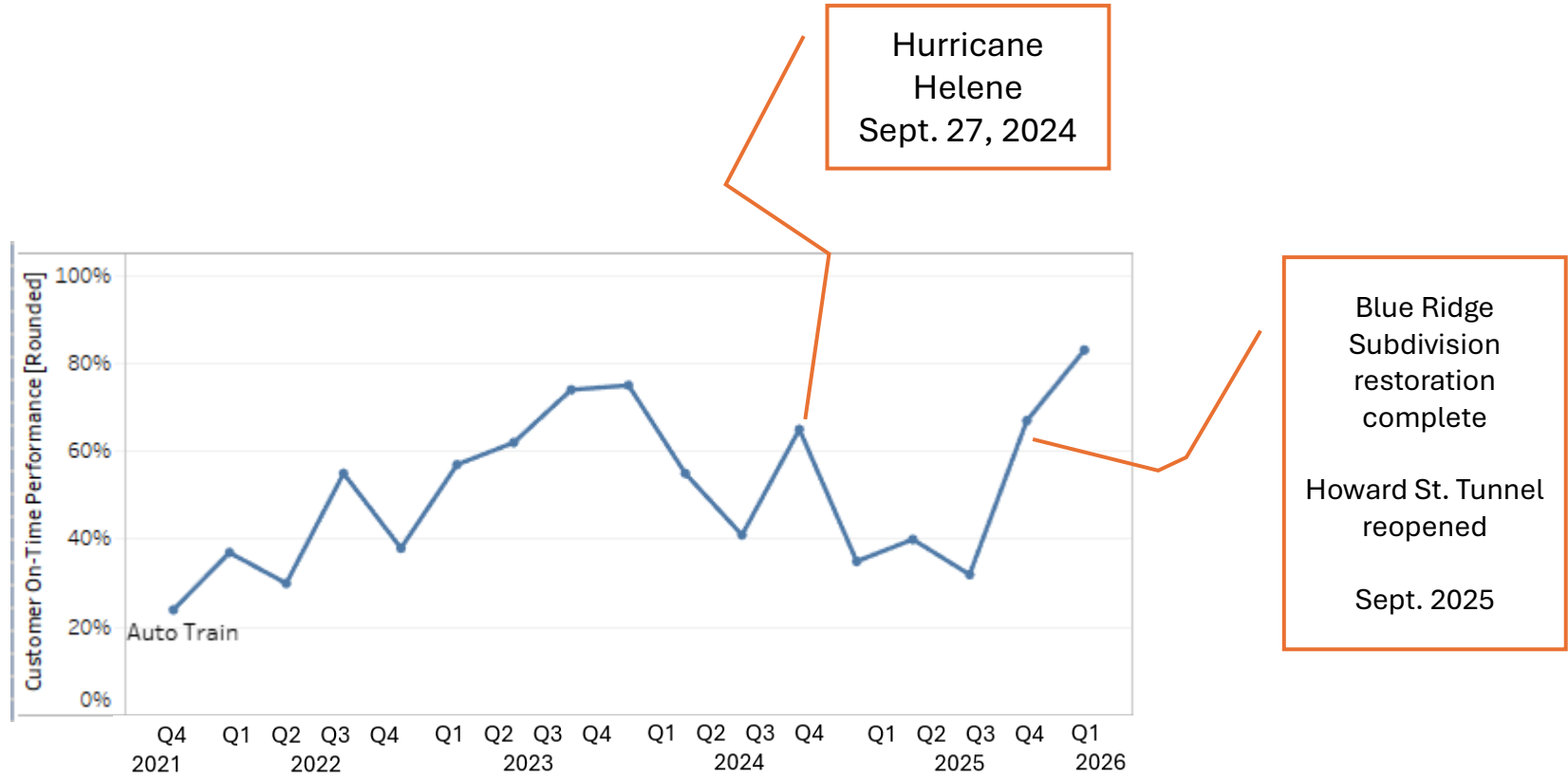
All Long-Distance Services Top 10 Causes of Delay\* Per Quarter (measured in hours of delay)

			Quarter 1 (October-December)						Quarter 2 (April-June)							
			Q1 26	Q1 25	Q1 24	Q1 23	Q1 22	Total	Total/Qtr.	Q3 25	Q3 24	Q3 23	Q3 22	Total	Total/Qtr.	
FTI	Freight train int.	Non-Amtrak Host	2,074	2,243	2,309	2,893	3,475	12,994	2,599	2,181	2,398	2,695	3,426	10,700	2,675	
DSR	Slow orders	Non-Amtrak Host	1,088	1,181	1,161	1,106	1,012	5,548	1,110	1,539	1,560	1,552	1,289	5,940	1,485	
PTI	Pass. train int.	Non-Amtrak Host	791	857	815	836	930	4,229	846	891	894	857	698	3,340	835	
DCS	C&S work due to defect	Non-Amtrak Host	503	608	610	804	584	3,109	622	585	653	721	629	2,588	647	
HLD	Pass. related	Amtrak as Operator	500	525	389	360	357	2,131	426	490	420	423	469	1,802	451	
RTE	Routing	Non-Amtrak Host	401	418	429	445	456	2,149	430	457	434	449	463	1,803	451	
ENG	Locomotive failure	Amtrak as Operator	388	339	335	385	321	1,768	354	423	354	321	226	1,324	331	
SVS	Servicing	Amtrak as Operator	387	384	323	413	433	1,940	388	490	484	386	412	1,772	443	
SYS	Crews & system	Amtrak as Operator	377	508	437	724	609	2,655	531	484	591	612	565	2,252	563	
ADA	Passenger related	Amtrak as Operator	319	309	249	242	190	1,309	262	300	260	246	234	1,040	268	
WTR	Weather related	Third Party	280	231	130	266	267	1,174	235	713	747	505	462	2,427	607	
CTI	Commuter train int.	Non-Amtrak Host	259	239	218	213	203	1,132	226	234	239	221	161	855	214	
TRS	Trespasser incident	Third Party	195	204	227	199	245	1,070	214	219	211	200	124	754	189	
ITI	Initial term. Delay	Amtrak as Operator	75	187	89	264	216	831	166	143	111	97	192	543	136	
OTH	Misc. delays	Amtrak as Operator	254	181	159	172	235	1,001	200	166	167	164	199	696	174	
Avg. Total Per Qtr.									8,608	Avg. Total Per Qtr.						9,459

\* Not all quarters share the same top 10 delays, therefore there are more than 10 delay types listed.

# Auto Train

## Customer On-Time Performance



## Certified Schedules vs. Disputed/Uncertified Schedules On-Time Performance

	Q4 2021 - Q1 2026 Total Pass.	Q4 2021 - Q1 2026 Late Pass.	Q4 2021 - Q1 2026 OTP %
<b>Certified Total</b>	<b>122,888,872</b>	<b>29,392,233</b>	<b>76%</b>
Cert. NEC	56,857,502	12,981,563	77%
Cert. State	55,070,146	11,623,565	79%
Cert. Long	10,961,224	4,787,105	56%
<b>Not Cert. Total</b>	<b>7,164,056</b>	<b>3,254,839</b>	<b>55%</b>
Not Cert. NEC	-	-	-
Not Cert. State	1,596,259	439,643	72%
Not Cert. Long	5,567,797	2,815,196	49%