



Surface Transportation Board
Washington, D.C. 20423-0001

October 9, 2026

Mr. Tony D. Cardwell
President
Brotherhood of Maintenance of Way Employees Division
International Brotherhood of Teamsters
41475 Gardenbrook Road
Novi, MI 48375

Dear Mr. Cardwell,

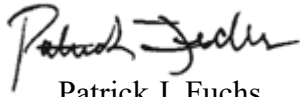
Thank you for your letter of October 1, 2026, sharing your perspective on recent workforce actions of CSX Transportation Inc. (CSX) and your observations of their potential effects on freight rail service and safety. The Surface Transportation Board (STB or Board) values the insights of the Brotherhood of Maintenance of Way Employees Division of the International Brotherhood of Teamsters (BMWED) and recognizes the critical role maintenance of way employees have in maintaining the integrity and reliability of our national rail system.

The Board shares a strong commitment to ensuring that railroads meet their statutory obligations and maintain safe, efficient, and reliable service. To support this, the STB regularly collects and analyzes a robust set of data from Class I carriers to monitor and assess the effects of workforce changes. The Board also recently expanded its data collections to include two additional weekly service metrics: original estimated time of arrival and industry spot and pull. See [Updating Class I Rail Carrier Reporting Requirements](#), Docket No. EP 787. These metrics enable the Board to track industry trends and assess changes in rail service levels.

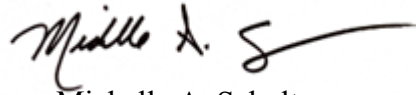
The Board will continue its intensive oversight based on the data it collects, including the recently expanded metrics, and its regular engagement with carriers through the Board's Rail Customer and Public Assistance service, which addresses more than 1,000 inquiries and issues each year.

We appreciate BMWED's input and will continue to monitor railroad data to ensure that the industry meets the needs of customers and the Nation's economy. A copy of your letter and this reply have been placed on the Board's website as Non-Docketed Public Correspondence. If you have any questions, please contact Ms. Janie Sheng, Director of the Office of Public Assistance, Governmental Affairs, and Compliance at 202-245-0238.

Sincerely,

A handwritten signature in dark ink, appearing to read "Patrick J. Fuchs".

Patrick J. Fuchs
Chairman

A handwritten signature in dark ink, appearing to read "Michelle A. Schultz".

Michelle A. Schultz
Vice Chairman

A handwritten signature in dark ink, appearing to read "Karen J. Hedlund".

Karen J. Hedlund
Member

A handwritten signature in dark ink, appearing to read "Richard J. Kloster".

Richard J. Kloster
Member