

## 2008 Cases by Category/Region\*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment/Loss of Service	98	13	7	22	18	38
Acquisition and Operation Exemption	1	0	0	0	0	1
Amtrak Issue	3	2	0	0	1	0
Blocked Crossings	17	0	5	2	7	3
Car Repair	1	0	1	0	0	0
Competition Issues	5	0	2	1	1	1
Demurrage Charges	5	0	2	2	1	0
Denial of Rail Service	5	0	3	2	0	0
Embargo	18	3	6	2	7	0
Environmental Issues	7	0	0	2	2	3
Grade Crossing Issues	6	0	1	4	1	0
Household Movers	8	0	2	0	1	5
Idling Engines/Parked Trains	1	1	0	0	0	0
Information-Economic Data	9	0	0	0	0	9
Information Request	193	28	14	25	17	109
Labor Issues	5	0	0	2	0	3
Locomotive Issue	1	0	0	0	1	0
Motor Carriers (trucks)	24	3	3	2	3	13
Noise - Airhorn, etc	7	4	0	1	1	1
Noise - Airhorn, Safety, etc	10	2	1	2	2	3
Preemption	9	1	0	3	2	3
Rail Service	10	1	1	3	2	3
Railroad Credit Terms	2	0	0	0	2	0
Rails to Trails	32	5	0	13	2	12
Rate Levels/Increases	27	2	1	7	4	13
Real Estate Matter	39	3	5	4	9	18
Service Problems	25	2	3	9	1	9
STB Jurisdictional Question	24	2	4	4	3	11
STB Procedural Assistance	205	9	3	140	20	33
STB Webpage/Downloading Assistance	26	0	1	1	4	20
Arrange Meeting	1	0	0	0	0	1
Car Supply	4	0	0	1	0	3
Claims	8	1	1	2	2	2
Common Carrier Obligation	4	1	0	0	0	3
Fuel Surcharge	1	1	0	0	0	0
Grade Crossing Maintenance	3	0	1	2	0	0
Issues on Notes Feedback	1	0	0	0	0	1
Water Carrier	6	2	0	0	1	3
Demurrage	3	0	0	0	0	3
Paper Barriers	1	0	0	0	0	1
Other	5	3	0	1	1	0
Total	867	89	67	259	116	336

\*U.S. Census Regions:

Northeast Region

Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania

South Region

Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida,

Midwest Region	Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, & Texas North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, & Hawaii

**2008 Cases per Commodity Group\***

Commodity Group	Number
Aggregates	3
Agricultural Products	23
Automobile	2
Chemicals	21
Coal	5
Construction Debris	2
Forest Products	8
Hazardous Waste/Radioactive Waste	1
High/Wide Loads	1
Industrial Products	3
Intermodal	5
Metals and Minerals	4
Municipal Waste	1
N/A	711
Other	29
TIH	4
Total	823

\*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.