3rd Quarter 2016 Cases by Category/Region*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	46	9	6	7	4	20
Acquisition and OperationExemption	2	0	0	2	0	0
Arrange Meeting	1	0	0	0	0	1
Bus Issue	2	1	0	0	0	1
Household Movers	25	5	2	1	7	10
Information-Economic Data	4	0	2	0	0	2
Information-Non Economic Request	9	0	1	0	0	8
Motor Carriers (trucks)	11	0	2	0	3	6
Pipeline	3	0	1	0	0	2
Railroad Abandonment/Loss of Service	2	0	0	0	1	1
Railroad Agricultural Contract Filing	2	0	0	0	0	2
Railroad Amtrak/Passenger Issue	3	2	0	0	0	1
Railroad Billing Dispute	1	0	0	0	0	1
Railroad Blocked Crossings	1	0	1	0	0	0
Railroad Car Supply	2	0	0	0	0	2
Railroad Claims	1	0	0	0	1	0
Railroad Common Carrier Obligation	1	1	0	0	0	0
Railroad Competition Issues	1	0	0	0	1	0
Railroad Demurrage Charges	4	1	0	1	1	1
Railroad Denial of Rail Service	2	0	0	1	0	1
Railroad Environmental Issues	5	0	1	1	1	2
Railroad Grade Crossing Issues	1	0	0	0	1	0
Railroad Idling Engines/Parked Trains	3	0	0	0	0	3
Railroad Intermodal Service	1	0	0	0	0	1
Railroad Labor Issues	3	0	0	1	2	0
Railroad Lease of track or equipment	1	0	1	0	0	0
Railroad Liability Issues	1	0	0	1	0	0
Railroad Miscellaneous Charges	1	0	0	0	1	0
Railroad Noise - Airhorn, Safety, etc	2	0	1	1	0	0
Railroad Operating Authority Issue	1	0	0	0	1	0
Railroad Preemption	9	1	1	1	5	1
Railroad Rate Levels/Increases	8	0	0	5	1	2
Railroad Service Issue	16	2	4	3	2	5
Railroad Side Track Agreement	1	0	1	0	0	0
Railroad Stored Freight Cars	1	0	0	0	1	0
Railroad Tariff Issue	2	0	0	0	0	2
Rails to Trails	7	1	0	4	1	1

Real Estate Matter	2	0	0	0	2	0
STB Authority Question	6	1	2	2	0	0
STB Information	27	2	9	3	0	13
STB Jurisdictional Question	13	2	0	2	0	9
STB Procedural Assistance	55	5	7	10	7	26
STB Recordations or Security Interests on Rail Cars	6	0	3	0	1	2
STB Records Assistance	15	0	2	2	3	8
STB Webpage/Downloading Assistance	5	0	0	0	0	5
Water Carrier	5	0	1	1	2	1
Wrong Agency Calls	2	0	0	0	0	2
Other	1	0	0	0	0	1
Total	322	33	48	49	49	143

*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

3rd Quarter 2016 Cases per Commodity Group*

Commodity Group	Number
Aggregates	1
Agricultural Products	17
Chemicals	9
Coal	3
Empty Freight Cars	2
Forest Products	4
Hazardous Waste/Radioactive Waste	2
Household Goods	18
Industrial Products	2
Intermodal	1
Metals and Minerals	2
Not Specified by Shipper	4
N/A	246
Other	1
Passenger	11
Total	323

*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.