

3rd Quarter 2014 Cases by Category/Region\*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	24	6	4	1	6	7
Acquisition and Operation Exemption	3	0	0	1	0	2
Coal Dust	2	0	0	0	0	2
Educational	1	0	0	0	0	1
Household Movers	30	4	12	2	8	4
Information-Economic Data	7	0	1	3	1	2
Information-Non Economic Request	16	2	3	2	0	9
Motor Carriers (trucks)	5	1	2	0	0	2
National Grain Car Council	1	0	0	0	0	1
Pipeline	1	0	0	1	0	0
Post CN/EJE Decision Comments	1	0	0	0	0	1
Railroad Abandonment/Loss of Service	1	0	1	0	0	0
Railroad Amtrak/Passenger Issue	4	0	0	2	0	2
Railroad Blocked Crossings	7	0	3	1	1	2
Railroad Car Supply	2	0	0	1	1	0
Railroad Claims	1	0	0	1	0	0
Railroad Common Carrier Obligation	2	0	0	2	0	0
Railroad Demurrage Charges	3	0	1	0	2	0
Railroad Denial of Rail Service	2	0	0	2	0	0
Railroad Environmental Issues	3	2	0	1	0	0
Railroad Freight Car Repair or Dispo	1	1	0	0	0	0
Railroad Fuel Surcharge	1	1	0	0	0	0
Railroad Grade Crossing Issues	3	0	0	2	0	1
Railroad Hazardous Material Rules	1	1	0	0	0	0
Railroad Idling Engines/Parked Trains	3	0	0	1	0	2
Railroad Interchange Issue	2	0	0	0	1	1
Railroad Labor Issues	1	0	0	0	0	1
Railroad Liability Issues	2	2	0	0	0	0
Railroad Noise - Airhorn, Safety, etc	4	2	0	1	0	1
Railroad Preemption	12	2	4	3	1	2
Railroad Private Car Mileage	1	0	0	0	1	0
Railroad Rate Levels/Increases	4	0	0	2	2	0
Railroad Reciprocal Switching	1	0	0	0	0	1
Railroad Service Issue	38	5	3	12	9	9
Railroad Side Track Agreement	1	0	0	0	1	0
Railroad Tariff Issue	1	0	0	0	0	1
Rails to Trails	7	0	1	5	0	1
Real Estate Matter	6	1	2	0	2	1
STB Authority Question	15	2	4	5	3	1
STB Fees	2	1	1	0	0	0
STB Information	7	1	3	2	1	0
STB Jurisdictional Question	11	2	3	2	1	3
STB Offers of Financial Assistance (OFA)	4	0	2	0	1	1
STB Oral Hearings	3	0	1	0	2	0
STB Procedural Assistance	30	4	5	8	2	11
STB Recordations or Security Interests on Rail Cars	8	1	1	1	1	4
STB Records Assistance	10	2	4	1	1	2
STB Webpage/Downloading Assistance	2	0	0	0	0	2
Water Carrier	5	0	0	1	0	4

<b>Wrong Agency Calls</b>	4	0	3	0	0	1
<b>Other</b>	12	2	2	2	1	5
<b>Total</b>	318	45	66	68	49	90

\*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

### 3rd Quarter 2014 Cases per Commodity Group\*

<b>Commodity Group</b>	<b>Number</b>
<b>Aggregates</b>	2
<b>Agricultural Products</b>	27
<b>Chemicals</b>	17
<b>Coal</b>	7
<b>Construction Materials</b>	2
<b>Empty Freight Cars</b>	1
<b>Forest Products</b>	2
<b>Hazardous Waste/Radioactive Waste</b>	3
<b>Household Goods</b>	29
<b>Industrial Products</b>	6
<b>Intermodal</b>	3
<b>Metals and Minerals</b>	2
<b>Municipal Waste</b>	1
<b>Not Specified by Shipper</b>	5
<b>N/A</b>	194
<b>Other</b>	4
<b>Passenger</b>	13
<b>Total</b>	318

\*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.