

4th Quarter 2010 Cases by Category/Region*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	7	2	2	1	1	1
Abandonment/Loss of Service	23	6	6	4	4	3
Acquisition and Operation Exemption	1	0	0	0	1	0
Agricultural Contract Filing	1	0	0	1	0	0
Amtrak Issue	2	0	0	0	1	1
Arrange Meeting	2	1	0	0	0	1
Blocked Crossings	2	0	1	1	0	0
Car Supply	2	0	1	1	0	0
Claims	1	0	1	0	0	0
Common Carrier Obligation	1	0	0	0	0	1
Denial of Rail Service	3	0	0	2	1	0
Embargo	5	2	1	0	1	1
Environmental Issues	5	2	0	0	0	3
Grade Crossing Issues	6	0	0	2	1	3
Hazardous Material Rules	3	0	1	0	0	2
Household Movers	1	0	0	1	0	0
Idling Engines/Parked Trains	2	1	0	0	0	1
Information-Economic Data	11	0	1	1	1	8
Information Request	83	20	7	17	15	24
Inter-Agency Effort	1	1	0	0	0	0
Inter-carrier disputes	3	0	0	0	2	1
Intermodal Service	3	1	0	0	2	0
Labor Issues	6	0	1	4	1	0
Motor Carriers (trucks)	7	2	0	3	2	0
Noise - Airhorn, Safety, etc	2	1	1	0	0	0
Preemption	6	0	0	0	2	4
Rail Service	15	2	2	4	0	7
Railroad Financial Issue	1	1	0	0	0	0
Rails to Trails	15	1	1	9	0	4
Rate Levels/Increases	10	1	0	3	4	2
Real Estate Matter	8	3	4	0	1	0
Service Problems	3	0	0	1	0	2
STB Authority Question	4	1	1	1	0	1
STB Jurisdictional Question	7	1	0	0	0	6
STB Practitioners Exam	1	0	0	0	0	1
STB Procedural Assistance	23	2	1	6	3	11
STB Records Assistance	5	1	0	0	0	4
STB Webpage/Downloading Assistance	12	4	1	3	0	4
Water Carrier	1	0	0	0	0	1
Wrong Agency Calls	11	4	3	4	0	0
Other	4	1	1	0	0	2
Total	309	61	37	69	43	99

*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas

Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

4th Quarter 2010 Cases per Commodity Group*

Commodity Group	Number
Aggregates	1
Agricultural Products	18
Automobile	1
Chemicals	6
Coal	5
Empty Freight Cars	2
Forest Products	7
Hazardous Waste/Radioactive Waste	3
High/Wide Loads	4
Intermodal	1
Metals and Minerals	5
Municipal Waste	2
Not Specified by Shipper	2
N/A	236
Other	3
Passenger	11
TIH	2
Total	309

*In many cases, the commodity is not specified or material to the case, therefore the total number for this data may not equal the total number for the quarter.