

4th Quarter 2014 Cases by Category/Region*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	45	3	13	14	5	10
Acquisition and OperationExemption	2	1	1	0	0	0
Bus Issue	1	1	0	0	0	0
Household Movers	7	1	0	1	1	4
Information-Economic Data	8	2	1	2	1	2
Information-Non Economic Request	12	0	3	5	0	4
Motor Carriers (trucks)	6	1	0	0	2	3
Railroad Abandonment/Loss of Service	1	0	0	1	0	0
Railroad Agricultural Contract Filing	1	0	0	1	0	0
Railroad Amtrak/Passenger Issue	3	1	1	1	0	0
Railroad Billing Dispute	1	0	0	1	0	0
Railroad Blocked Crossings	4	0	0	3	0	1
Railroad Car Supply	2	1	0	1	0	0
Railroad Claims	1	0	0	1	0	0
Railroad Competition Issues	1	0	0	1	0	0
Railroad Demurrage Charges	7	0	1	2	3	1
Railroad Embargo	1	0	0	0	1	0
Railroad Environmental Issues	6	3	2	1	0	0
Railroad Financial Issue	1	0	1	0	0	0
Railroad Grade Crossing Issues	3	0	0	2	1	0
Railroad Hazardous Material Rules	1	0	0	1	0	0
Railroad Idling Engines/Parked Trains	1	0	0	1	0	0
Railroad Interchange Issue	1	0	0	0	1	0
Railroad Maintenance Issue	1	0	0	1	0	0
Railroad Noise - Airhorn, Safety, etc	3	1	0	1	0	1
Railroad Operating Authority Issue	2	0	2	0	0	0
Railroad Preemption	8	1	4	3	0	0
Railroad Rate Levels/Increases	5	3	0	2	0	0
Railroad Service Issue	32	3	3	13	8	5
Railroad Side Track Agreement	1	0	0	1	0	0
Railroad Tariff Issue	1	0	0	1	0	0
Rails to Trails	7	1	1	2	1	2
Real Estate Matter	1	0	1	0	0	0
STB Authority Question	14	1	2	5	4	2
STB Fees	3	0	0	1	1	1
STB Information	9	3	1	2	1	1
STB Jurisdictional Question	6	0	1	1	2	2
STB Procedural Assistance	34	2	3	11	11	7
STB Recordations or Security Interests on Rail Cars	11	5	4	0	0	2
STB Records Assistance	7	0	0	4	2	1
STB Webpage/Downloading Assistance	9	0	0	0	1	8
Water Carrier	3	1	0	0	0	2
Wrong Agency Calls	5	0	2	1	0	2
Other	3	1	2	0	0	0
Total	280	36	49	88	46	61

*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

4th Quarter 2014 Cases per Commodity Group*

Commodity Group	Number
Aggregates	1
Agricultural Products	27
Automobile	1
Chemicals	8
Coal	4
Forest Products	6
Hazardous Waste/Radioactive Waste	2
Household Goods	5
Industrial Products	6
Metals and Minerals	1
Municipal Waste	1
Not Specified by Shipper	3
N/A	201
Other	5
Passenger	10
Total	281

*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.