RCPA 2017 Full Year Statistics by Issue and Region

| Issue Category | All Regions | Northeast | South | Midwest | West | Not Specified |
|--|-------------|-----------|-------|---------|------|---------------|
| Abandonment Records | 218 | 34 | 37 | 47 | 31 | 66 |
| Bus Issue | 9 | 1 | 1 | 1 | 0 | 6 |
| Household Movers | 69 | 12 | 17 | 4 | 9 | 27 |
| Information-Economic Data | 31 | 5 | 4 | 4 | 2 | 15 |
| Information-Non Economic Request | 15 | 1 | 3 | 0 | 3 | 7 |
| Motor Carriers (trucks) | 28 | 4 | 1 | 3 | 2 | 18 |
| Railroad Abandonment/Loss of Service | 13 | 2 | 4 | 1 | 2 | 4 |
| Railroad Agricultural Contract Filing | 3 | 0 | 0 | 1 | 1 | 1 |
| Railroad Amtrak/Passenger Issue | 13 | 1 | 4 | 2 | 1 | 4 |
| Railroad Blocked Crossings | 32 | 1 | 3 | 11 | 1 | 16 |
| Railroad Car Supply | 5 | 0 | 1 | 1 | 1 | 2 |
| Railroad Demurrage Charges | 18 | 3 | 2 | 1 | 7 | 5 |
| Railroad Environmental Issues | 11 | 2 | 0 | 2 | 1 | 6 |
| Railroad Grade Crossing Issues | 6 | 0 | 0 | 5 | 0 | 1 |
| Railroad Interchange Issue | 5 | 0 | 1 | 1 | 1 | 2 |
| Railroad Noise - Airhorn, Safety, etc | 7 | 1 | 0 | 2 | 0 | 4 |
| Railroad Operating Authority Issue | 5 | 2 | 0 | 2 | 1 | 0 |
| Railroad Preemption | 19 | 4 | 4 | 4 | 1 | 6 |
| Railroad Rate Levels/Increases | 15 | 1 | 4 | 3 | 3 | 4 |
| Railroad Service Issue | 149 | 17 | 43 | 30 | 11 | 45 |
| Railroad Side Track Agreement | 4 | 1 | 0 | 3 | 0 | 0 |
| Railroad Tariff Issue | 4 | 0 | 2 | 0 | 1 | 1 |
| Rails to Trails | 35 | 6 | 4 | 10 | 4 | 10 |
| Real Estate Matter | 17 | 1 | 5 | 6 | 4 | 1 |
| STB Authority Question | 17 | 5 | 3 | 6 | 1 | 2 |
| STB Information | 176 | 22 | 17 | 19 | 15 | 101 |
| STB Jurisdictional Question | 39 | 6 | 5 | 3 | 3 | 22 |
| STB Practitioners Exam | 3 | 1 | 1 | 0 | 0 | 1 |
| STB Procedural Assistance | 209 | 35 | 20 | 40 | 26 | 86 |
| STB Recordations or Security Interests on Rail Cars | 28 | 4 | 8 | 8 | 2 | 6 |
| STB Records Assistance | 78 | 12 | 15 | 10 | 10 | 31 |
| STB Webpage/Downloading Assistance | 14 | 6 | 0 | 1 | 1 | 6 |
| Water Carrier | 23 | 1 | 3 | 0 | 9 | 7 |
| Wrong Agency Calls | 30 | 0 | 3 | 1 | 2 | 24 |

| Acquisition and | 2 | 0 | 0 | 0 | 0 | 2 |
|---|------|-----|-----|-----|-----|-----|
| OperationExemption | | | | | | |
| Arrange Meeting | 12 | 3 | 1 | 1 | 2 | 5 |
| Railroad Claims | 1 | 0 | 0 | 0 | 0 | 1 |
| Railroad Common Carrier Obligation | 5 | 0 | 2 | 1 | 0 | 2 |
| Railroad Competition Issues | 1 | 0 | 0 | 0 | 0 | 1 |
| Railroad Denial of Rail Service | 5 | 1 | 0 | 1 | 0 | 3 |
| Railroad Hazardous Material Rules | 2 | 0 | 1 | 0 | 0 | 1 |
| Railroad Idling Engines/Parked Trains | 9 | 0 | 0 | 0 | 6 | 3 |
| Railroad Labor Issues | 8 | 2 | 2 | 2 | 1 | 1 |
| Railroad Lease of track or equipment | 3 | 0 | 0 | 0 | 0 | 3 |
| Railroad Liability Issues | 2 | 1 | 0 | 0 | 0 | 1 |
| Railroad Miscellaneous Charges | 1 | 1 | 0 | 0 | 0 | 0 |
| Railroad Paper Barriers | 1 | 1 | 0 | 0 | 0 | 0 |
| STB Fees | 3 | 1 | 0 | 0 | 0 | 2 |
| STB Oral Hearings | 1 | 1 | 0 | 0 | 0 | 0 |
| Pipeline | 1 | 0 | 0 | 0 | 0 | 1 |
| Post CN/EJE Decision Comments | 1 | 0 | 0 | 1 | 0 | 0 |
| Railroad Cost of Capital | 1 | 0 | 0 | 0 | 0 | 1 |
| Railroad Embargo | 4 | 0 | 0 | 2 | 0 | 2 |
| STB Track Exemption Issue | 1 | 0 | 1 | 0 | 0 | 0 |
| Railroad Reciprocal Switching | 1 | 0 | 1 | 0 | 0 | 0 |
| Railroad Stored Freight Cars | 2 | 1 | 0 | 1 | 0 | 0 |
| Other | 17 | 1 | 5 | 3 | 0 | 7 |
| Total | 1414 | 204 | 228 | 244 | 165 | 573 |
| | | | | | | |

*U.S. Census Regions:

| Northeast Region | Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania |
|------------------|---|
| South Region | Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas |
| Midwest Region | North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio |
| West Region | Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii |

2017 Cases per Commodity Group*

| Commodity Group | Number |
|--------------------------------------|--------|
| Aggregates | 7 |
| Agricultural Products | 65 |
| Chemicals | 52 |
| Forest Products | 10 |
| Hazardous Waste/Radioactive Waste | 5 |
| High/Wide Loads | 1 |
| Household Goods | 58 |
| Industrial Products | 28 |
| Intermodal | 5 |
| Metals and Minerals | 12 |
| Not Specified by Shipper | 13 |
| N/A | 1120 |
| Passenger | 32 |
| Automobile | 3 |
| Coal | 6 |
| Construction Materials | 1 |
| Other | 9 |
| ТІН | 4 |
| Construction Debris | 1 |
| Total | 1432 |

*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.