

3rd Quarter 2011 Cases by Category/Region*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	15	3	5	2	0	5
Acquisition and Operation Exemption	1	0	0	0	1	0
Arrange Meeting	1	0	0	0	1	0
Bus Issue	4	0	0	0	0	4
Coal Dust	1	0	0	0	1	0
Household Movers	37	1	6	7	10	13
Information-Economic Data	9	1	2	0	1	5
Information-Non Economic Request	36	4	2	5	5	20
Motor Carriers (trucks)	7	1	1	1	1	3
Pipeline	2	0	0	0	1	1
Railroad Abandonment/Loss of Service	18	2	7	3	4	2
Railroad Agricultural Contract Filing	1	0	0	0	1	0
Railroad Amtrak/Passenger Issue	3	1	1	0	0	1
Railroad Blocked Crossings	3	0	1	1	1	0
Railroad Demurrage Charges	2	0	1	1	0	0
Railroad Denial of Rail Service	1	0	0	0	0	1
Railroad Embargo	6	1	1	2	1	1
Railroad Environmental Issues	7	3	0	2	2	0
Railroad Freight Car Repair or Dispo	1	0	0	0	1	0
Railroad Grade Crossing Issues	2	0	1	1	0	0
Railroad Hazardous Material Rules	1	0	0	1	0	0
Railroad Idling Engines/Parked Trains	2	0	1	0	1	0
Railroad Interchange Issue	4	0	2	1	1	0
Railroad Labor Issues	3	0	2	0	0	1
Railroad Miscellaneous Charges	1	0	0	1	0	0
Railroad Noise - Airhorn, Safety, etc	2	0	0	1	1	0
Railroad Operating Authority Issue	3	0	2	0	1	0
Railroad Paper Barriers	1	0	0	1	0	0
Railroad Preemption	11	1	0	5	1	4
Railroad Rate Levels/Increases	7	0	2	1	3	1
Railroad Service Issue	27	3	9	7	1	7
Railroad Side Track Agreement	1	0	0	1	0	0
Rails to Trails	11	2	1	3	1	4
Real Estate Matter	5	1	0	3	1	0
STB Authority Question	6	0	0	0	2	4
STB Fees	1	1	0	0	0	0
STB Jurisdictional Question	10	1	2	0	0	7
STB Oral Hearings	1	0	0	1	0	0
STB Procedural Assistance	19	3	4	2	3	7
STB Recordations or Security Interests on	10	2	1	0	2	5
STB Records Assistance	3	0	0	1	0	2
STB Webpage/Downloading Assistance	6	1	0	1	1	3
Water Carrier	3	0	0	0	1	2
Wrong Agency Calls	3	0	0	1	1	1
Total	298	32	54	56	52	104

*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
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South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

3rd Quarter 2011 Cases per Commodity Group*

Commodity Group	Number
Aggregates	4
Agricultural Products	15
Chemicals	9
Coal	5
Construction Debris	1
Construction Materials	2
Empty Freight Cars	1
Forest Products	4
Hazardous Waste/Radioactive Waste	1
Household Goods	32
Industrial Products	1
Intermodal	4
Metals and Minerals	4
Municipal Waste	1
N/A	202
Other	7
Passenger	4
TIH	1
Total	298

*In many cases, the commodity is not specified or material to the case, therefore the total number for this data may not equal the total number for the quarter.