

3rd Quarter 2012 Cases by Category/Region\*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	29	8	7	4	2	8
Bus Issue	1	0	0	1	0	0
Household Movers	33	2	4	4	6	17
Information-Economic Data	10	2	1	0	1	4
Information-Non Economic Request	29	2	2	2	1	22
Motor Carriers (trucks)	7	1	1	0	1	4
Post CN/EJE Decision Comments	1	0	0	1	0	0
Railroad Abandonment/Loss of Service	8	0	1	3	3	1
Railroad Agricultural Contract Filing	1	0	1	0	0	0
Railroad Billing Dispute	1	1	0	0	0	0
Railroad Blocked Crossings	2	0	1	0	0	1
Railroad Claims	2	0	0	1	0	1
Railroad Common Carrier Obligation	3	0	0	0	1	2
Railroad Denial of Rail Service	2	1	1	0	0	0
Railroad Embargo	4	2	2	0	0	0
Railroad Environmental Issues	1	1	0	0	0	0
Railroad Freight Car Repair or Dispo	1	0	0	0	0	1
Railroad Grade Crossing Issues	6	0	2	1	1	2
Railroad Idling Engines/Parked Trains	1	0	0	0	0	1
Railroad Inter-carrier disputes	1	0	0	0	0	1
Railroad Labor Issues	7	0	1	5	0	1
Railroad Lease of track or equipment	2	0	0	2	0	0
Railroad Maintenance Issue	1	0	1	0	0	0
Railroad Noise - Airhorn, Safety, etc	1	0	0	1	0	0
Railroad Paper Barriers	1	0	0	1	0	0
Railroad Preemption	7	2	2	0	2	1
Railroad Rate Levels/Increases	6	2	1	2	1	0
Railroad Reciprocal Switching	3	0	3	0	0	0
Railroad Service Issue	3	0	0	1	1	1
Railroad Side Track Agreement	1	0	1	0	0	0
Railroad Tariff Issue	1	0	1	0	0	0
Rails to Trails	21	1	7	6	1	6
Real Estate Matter	3	0	0	0	1	2
STB Authority Question	2	0	1	0	0	1
STB Fees	1	0	0	0	0	1
STB Information	10	1	4	3	1	1
STB Jurisdictional Question	7	1	2	2	0	2
STB Procedural Assistance	40	7	8	7	3	14
STB Recordations or Security Interests on Rail Cars	10	0	3	1	0	6
STB Records Assistance	10	2	0	2	2	4
STB Webpage/Downloading Assistance	6	1	0	0	0	5
Water Carrier	5	1	0	0	4	0
Wrong Agency Calls	1	1	0	0	0	0
Other	2	0	1	1	0	0
Total	294	39	59	51	32	110

\*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
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South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

3rd Quarter 2012 Cases per Commodity Group\*

Commodity Group	Number
Aggregates	5
Agricultural Products	3
Chemicals	7
Coal	2
Construction Materials	1
Forest Products	4
Hazardous Waste/Radioactive Waste	1
Household Goods	31
Industrial Products	2
Intermodal	2
Metals and Minerals	2
Not Specified by Shipper	4
N/A	223
Other	4
Passenger	3
Total	294

\*In many cases, the commodity is not specified or material to the case, therefore the total number for this data may not equal the total number for the quarter.